



March 30, 2012

Via Electronic Mail and Hand Delivery

David J. Collins
Executive Secretary
Maryland Public Service Commission
William Donald Schaefer Tower
6 St. Paul St., 16th Floor
Baltimore, MD 21202

Re: MOU annual report related to supplier diversity for calendar year
2011

Dear Mr. Collins:

Enclosed is an original and 17 copies of the public version of Veolia Transportation's annual report, and an original and 10 copies of the confidential version of Veolia Transportation's annual report for calendar year 2011 in accordance with the MOU we signed in regards to supplier diversity.

Please contact me if you have any questions regarding the reports.

Sincerely,

A handwritten signature in black ink, appearing to read "Larry K. Worthy", written over a horizontal line.

Larry K. Worthy
Operations Manager

Enclosures

Cc: Obi Linton, Director, Office of External Relations (Confidential Version)

FILED

MAR 30 2012

PUBLIC SERVICE COMMISSION
MARYLAND



Annual Report

to the

FILED

MAR 30 2012

**PUBLIC SERVICE COMM
OF MARYLAND**

Maryland Public Service Commission

for

Calendar Year 2012

**(Public Version excludes details in
Attachments A-2, B, and D)**



Information regarding following sections:

6.2.1

We did not have an official diverse supplier program for calendar year 2011. Activities in 2011 revolved around the institution of a diverse supplier program in compliance with the memorandum of understanding. However, Veolia Transportation has always been successful in its efforts to recruit diverse suppliers and this is true for calendar year 2011.

6.2.2

\$4,208,319 of the total in the Total Utility Procurement column of attachment A-2 is pass-through spend that is completely reimbursed by our clients.

6.2.4

Veolia Transportation had varying goals for different areas of our organization in 2011. There was no goal set with the Public Service Commission for calendar year 2011 because the memorandum of understanding was signed June 30, 2011.

6.2.7

In 2011 we did not have an official review process for diverse supplier complaints that differed from our regular vendor complaint process.

6.2.9

While there were efforts to recruit diverse suppliers in 2011, the efforts were not tracked for reporting purposes and many of the efforts were before the signing of the memorandum of understanding.

Public Service Commission of Maryland
 Supplier Diversity Annual Report of
 Socially Disadvantaged Groups
 (MOU Sec. 6.2.2)

ATTACHMENT A-1		UTILITY NAME: Veolia		FOR THE REPORTING YEAR: 2011					
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)		
LINE #	DESCRIPTION	DIRECT (\$)	SUB CONTRACT (\$)	DIVERSE SUPPLIER PROCUREMENT (\$)	PERCENTAGE (%) OF DIVERSE SUPPLIER PROCUREMENT	TOTAL UTILITY PROCUREMENT (\$)	PERCENTAGE (%) OF DIVERSE SUPPLIER (\$ TO TOTAL UTILITY PROCUREMENT	Col. (E) / Col. G	
MINORITY BUSINESS ENTERPRISE									
1	AFRICAN-AMERICAN	\$5,692,952	\$0	\$5,692,952	71.01%			15.24%	
2	AMERICAN INDIAN/NATIVE AMERICAN	\$0	\$0	\$0	0.00%			0.00%	
3	ASIAN	\$0	\$0	\$0	0.00%			0.00%	
4	HISPANIC	\$1,674,626	\$0	\$1,674,626	20.89%			4.48%	
5	TOTAL MINORITY BUSINESS ENTERPRISE	\$7,367,578	\$0	\$7,367,578	91.90%			19.73%	
6									
7									
8	WOMEN BUSINESS ENTERPRISE	\$649,118	\$0	\$649,118	8.10%			1.74%	
9									
10	SERVICE DISABLED VETERAN BE	\$0	\$0	\$0	0.00%			0.00%	
11									
12	NOT FOR PROFIT WORKSHOPS	\$0	\$0	\$0	0.00%			0.00%	
13									
14	GRAND TOTAL	\$8,016,696	\$0	\$8,016,696	100.00%	\$37,348,784.00		21.46%	

Public Service Commission of Maryland
 Supplier Diversity Annual Report of
 Goal Comparison
 (MOU Sec. 6.2.2)

ATTACHMENT A-3		UTILITY NAME:	2011	
		FOR THE REPORTING YEAR:		
(A)	(B)	(C)	(D)	
LINE #	DESCRIPTION	CURRENT YEAR RESULTS (%)	CURRENT YEAR GOALS (%)	
1	MINORITY BUSINESS ENTERPRISE	19.73%	0.00%	
2	WOMEN OWNED BUSINESS ENTERPRISE	1.74%	0.00%	
3	SERVICE DISABLED VETERAN BUSINESS ENTERPRISE	0.00%	0.00%	
4	NOT FOR PROFIT WORKSHOPS	0.00%	0.00%	
5	TOTAL	21.46%	0.00%	

Public Service Commission of Maryland
 Supplier Diversity Annual Report of
 Complaints
 (MOU Sec. 6.2.5)

ATTACHMENT C					
	UTILITY NAME:	Veolia			
	FOR THE REPORTING YEAR:	2011			
(A)	(B)	(C)	(D)	(E)	(F)
LINE #	NAME OF COMPANY	FILING DATE OF COMPLAINT	NATURE OF COMPLAINT	RESOLVED YES OR NO	IF NO, PLEASE PROVIDE CURRENT STATUS
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					

Public Service Commission of Maryland
 Supplier Diversity Annual Report of
 Interim Report
 (MOU Sec. 6.5)

ATTACHMENT F		UTILITY NAME: Veolia		INTERIM REPORTING FOR THE PERIOD ENDED: 2/29/2012							
LINE #	DESCRIPTION	DIRECT (\$)	SUB CONTRACT (\$)	DIVERSE SUPPLIER PROCUREMENT (\$)	PERCENTAGE (%) OF DIVERSE SUPPLIER PROCUREMENT	TOTAL UTILITY PROCUREMENT (\$)	PERCENTAGE (%) OF DIVERSE SUPPLIER SPEND TO TOTAL UTILITY PROCUREMENT	Col. (E) Line Item / Col. (G) Total			
1	MINORITY BUSINESS ENTERPRISE	\$1,431,455	\$0	\$1,431,455	94.38%			23.86%			
2	WOMEN BUSINESS ENTERPRISE	\$85,194	\$0	\$85,194	5.62%			1.42%			
3	SERVICE DISABLED VETERAN BE	\$0	\$0	\$0	0.00%			0.00%			
4	NOT FOR PROFIT WORKSHOPS	\$0	\$0	\$0	0.00%			0.00%			
5	TOTALS	\$1,516,649	\$0	\$1,516,649	100.00%	\$5,999,410		25.28%			