

Retail Energy Suppliers with 3 or more complaints received FY2022	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22
CleanChoice Energy dba Ethical Electric dba Clean ChoiceOption dba CleanChoice Energy										4		
Direct Energy Services, LLC		3										
Greenlight Energy, Inc.			4				3		4			
Josco Energy USA LLC							3					
Planet Energy dba Riterate Energy dba Value Plus Energy										4		
RPA Energy, Inc. dba Green Choice Energy					3						3	
SFE Energy Maryland, Inc.		3		6		8	4			5		
U.S. Gas & Electric dba Maryland Gas & Electric		3										
Titan Gas and Power dba CleanSky Energy	4	4			3		3		5			
WGL Energy Services, Inc.							4		3			

Retail Energy Supplier	Issues* alleged in complaints FY2022					Consumer Affairs Division (CAD) determination* in favor of FY2022		
	Enrollment Dispute	Misrepresentation	Early termination fees	Start/stop	Other	Customer	Company	N/A
CleanChoice Energy dba Ethical Electric dba Clean ChoiceOption dba CleanChoice Energy	1				3	3	1	
Direct Energy Services, LLC	2				4	1	2	
Greenlight Energy, Inc.	7	1			4	9		2
Josco Energy USA LLC	2				1	2	1	
Planet Energy dba Riterate Energy dba Value Plus Energy				4			4	
RPA Energy, Inc. dba Green Choice Energy	5	1			1	4	1	1
SFE Energy Maryland, Inc.	17	4	4	6	14	21	4	1
U.S. Gas & Electric dba Maryland Gas & Electric	1		1	3	1	1	1	1
Titan Gas and Power dba CleanSky Energy	9	2	1	3	10	11	7	1
WGL Energy Services, Inc.	6				1	3	3	1

* The total number of issues may be higher than the number of complaint determinations since a single complaint may concern more than one issue.

** N/A - Not applicable if the dispute is still pending, the supplier or customer withdrew the complaint, or if investigation outcome is undetermined.