

The Public Service Commission does not have regulatory authority if your dispute concerns any of the issues listed below. We have included the link to the agency that may be able to assist you. You also might want to file your dispute with the [Better Business Bureau](#).

Issue	Agency Contact Information
Baltimore City Water	Bernard C. (Jack) Young, President City Council City Hall, Room 400 100 N. Holliday Street Baltimore, MD 21202 (410) 396-4804; fax (410) 396-0647
Broadcast TV & Radio, Cable or Satellite Issues	<u>Federal Communications Commission</u> 445 12th Street SW Washington, DC 20554 Phone: 1-888-CALL-FCC (1-888-225-5322) TTY: 1-888-TELL-FCC (1-888-835-5322) Fax: 1-866-418-0232 <i>For cable service, you should also refer to your cable bill for the name of the Local Franchise Office where the service is provided.</i>
Broadband or VoIP Service (including Verizon and Comcast's Digital Voice Service)	<u>Office of the Attorney General</u> 200 St. Paul Place Baltimore, MD 21202 (410) 576-6300 or 1 (888) 743-0023 toll-free in Maryland TDD: (410) 576-6372 <u>Federal Communications Commission</u> 445 12th Street SW Washington, DC 20554 Phone: 1-888-CALL-FCC (1-888-225-5322) TTY: 1-888-TELL-FCC (1-888-835-5322) Fax: 1-866-418-0232
Cellular Service	<u>Federal Communications Commission</u> 445 12th Street SW Washington, DC 20554 Phone: 1-888-CALL-FCC (1-888-225-5322) TTY: 1-888-TELL-FCC (1-888-835-5322) Fax: 1-866-418-0232
Dealing with Debt: Credit Reports/Collection Agencies	<u>Federal Trade Commission</u> 600 Pennsylvania Avenue, NW Washington, DC 20580 1-877-FTC-HELP (1-877-382-4357); TTY: 1-866-653-4261

<p>Interstate or International rates and questions about federal charges, including the Federal Subscriber Line Charge (FSLC, Universal Service Fund, and Access Charges).</p>	<p><u>Federal Communications Commission</u> 445 12th Street SW Washington, DC 20554 Phone: 1-888-CALL-FCC (1-888-225-5322) TTY: 1-888-TELL-FCC (1-888-835-5322) Fax: 1-866-418-0232</p>
<p>Landlord Issues</p>	<p><u>Office of the Attorney General</u> 200 St. Paul Place Baltimore, MD 21202 (410) 576-6300 or 1 (888) 743-0023 toll-free in Maryland TDD: (410) 576-6372</p> <p>Housing Authority of Baltimore City Department of Rental and Assisted Housing 1225 West Pratt Street Baltimore, MD 21212 443-984-2228</p>
<p>Merchandise or service contracts for your heating and/or cooling equipment (even if you purchased it from an affiliate of a regulated utility)</p>	<p><u>Office of the Attorney General</u> 200 St. Paul Place Baltimore, MD 21202 (410) 576-6300 or 1 (888) 743-0023 toll-free in Maryland TDD: (410) 576-6372</p>
<p>Municipally Owned Water Companies</p>	<p>These companies are not regulated by the Public Service Commission. Check local listings for the Division of Public Works. If you still need assistance, contact your local city department, county executive office or county commissioner’s office for assistance.</p>
<p>Propane or Oil distributors</p>	<p><u>Office of the Attorney General</u> 200 St. Paul Place Baltimore, MD 21202 (410) 576-6300 or 1 (888) 743-0023 toll-free in Maryland TDD: (410) 576-6372</p>
<p>Submetering, Master Metering, Energy Allocation Systems</p>	<p><u>Office of the Attorney General</u> 200 St. Paul Place Baltimore, MD 21202 (410) 576-6300 or 1 (888) 743-0023 toll-free in Maryland TDD: (410) 576-6372</p>
<p>Telemarketing, Violations of the “Do Not Call Registry”, Junk Faxes</p>	<p><u>Federal Communications Commission</u> 445 12th Street SW Washington, DC 20554 Phone: 1-888-CALL-FCC (1-888-225-5322) TTY: 1-888-TELL-FCC (1-888-835-5322)</p> <p><u>Federal Trade Commission</u> 600 Pennsylvania Avenue, NW Washington, DC 20580 1-877-382-4357); TTY: 1-866-653-4261</p>

Washington Suburban Sanitary
Commission (WSSC)

Ms. Rosemarie San Nicolas
Unit Coordinator-Correspondence Services
WSSC
14501 Sweitzer Lane
Laurel, Maryland 20707.
1(800)828-6439 or (301) 206-8000 to

If you cannot obtain assistance from WSSC, you can
contact your County office:

Prince George's County -- (301) 952-4131

Motgomery County -- (240) 777-1000