I. INTRODUCTION

This Memorandum of Understanding ("MOU") between the Public Service Commission of Maryland ("Commission") and Verizon Maryland Inc. ("Company" or "Utility") memorializes the understanding that the Utility voluntarily will develop, implement and consistently report on its activities and accomplishments in promoting a strategy designed to create viable and prosperous women, minority, and service-disabled-veteran-owned business enterprises ("Diverse Suppliers") by providing them with the maximum opportunity to participate in and compete for contracts and subcontracts in the Utility's supply chain for goods and services that support the Utility and to encourage and assist, when reasonable, its Prime Contractors to develop plans to increase the utilization of Diverse Suppliers as Subcontractors. The Utility's activities shall be conducted consistent with reasonable and competitive procurement practices and consistent with the Utility's primary public service obligation to ensure that utility services are provided to the ratepayers in the state of Maryland at just and reasonable rates.

The goal of the Utility shall be to award 25% of the Utility's total dollar spend for Company contracts, subcontracts, and purchase orders for products and services governed by this MOU to Diverse Suppliers. While the Commission and the Utility acknowledge that this is an aggressive goal and that no specific timetable is set to accomplish this goal, the Utility commits to using its best efforts to meet the 25% goal. The Commission and the Utility anticipate that the Utility will consistently work towards this goal; however the Commission and the Utility recognize that progress towards the goal is dependent upon, and affected by, the availability of competitive Diverse

Suppliers. The Commission and the Utility agree that in its efforts to achieve its Diverse Supplier objectives, the Utility shall not be limited to Maryland based Diverse Suppliers.

To implement this strategy, the Company will develop and implement procedures and reporting requirements consistent with this MOU to ensure that Diverse Suppliers have the maximum opportunity to compete for the Utility's contracts and subcontracts for the purchase of all goods and services governed by this MOU, including, but not limited to, equipment, supplies, materials, construction ventures, legal, accounting and financial services, technology-related research and development, testing, and other procurable goods and services and to encourage and assist, where reasonable, its Prime Contractors to develop plans to increase the utilization of Diverse Suppliers as Subcontractors. This MOU supersedes and replaces, in its entirety, any and all memoranda previously executed by the Utility and the Commission regarding this matter and is applicable until amended, terminated, or replaced by a new MOU or state or federal law.

Through this MOU, the Utility renews its commitment to facilitate contracting opportunities for Diverse Suppliers. The Company agrees to review both its existing procurement and Diverse Supplier procurement programs on an annual basis, and, where needed, modify its programs and inform the Diverse Supplier community of changes in a timely fashion, with the goal of further ensuring that Diverse Suppliers will have the maximum opportunity to participate and succeed in the competition for contracts for goods and services. Finally, the Utility and the Commission agree that this MOU may be revised from time to time, with the consent of both parties, as experience is gained in its application.

II. STANDARDS

1. General

- 1. 1. Intent1.1.1. Economic Impact. This MOU shall not be used to require Diverse Suppliers to accept contractual provisions at wages for the Diverse Suppliers' employees that are less than the prevailing wage for the type of service provided. Similarly, this MOU shall not be used to require the Utility to accept anything other than the lowest qualified bid.
- 1.1.2. Revisions of Scope-This MOU may be revised on the basis of experience gained in its application and/or changes in legislation. Either the Utility or the Commission Staff may petition the Commission for the purpose of amending this MOU. Any such petition shall clearly set forth the changes proposed and the supporting rationale.

1.2. Definitions

1.2.1. "Certification" means the determination that a legal entity is a

- woman, minority, or service-disabled-veteran-owned business enterprise.
- 1.2.2. "Certified Diverse Supplier" means a Diverse Supplier that holds a Certification.
- 1.2.3. "Commission" means the Public Service Commission of Maryland as provided for in the Public Utilities Companies Article of the Maryland Code.
- 1.2.4. "Complaint" means a written objection (including an objection sent to a designated web page or email address used exclusively for the purpose of receiving such complaints), either to a decision not to utilize a Diverse Supplier or to a Diverse Supplier's treatment once it is selected by the Utility to perform a contract, which is directed to the Utility's executives or is referred to the Utility by the Commission.
- 1.2.5. "Control" means exercising the power to make policy decisions.
- 1.2.6.a "Diverse Supplier" means any legal entity that is:
 - (i) organized to engage in commercial transactions;
 - (ii) at least 51% owned and Controlled by one or more individuals who are Socially and Economically Disadvantaged; and
 - (iii) managed by, and the daily business operations of which

- are Controlled by, one or more of the Socially and

 Economically Disadvantaged Individuals who own it.
- 1.2.6.b "Diverse Supplier" includes a not for profit entity organized to promote the interests of physically or mentally disabled individuals.
- 1.2.7. "Economically Disadvantaged Individual" means a Socially Disadvantaged Individual whose ability to compete in the free enterprise system has been impaired due to diminished capital and credit opportunities as compared to others in the same or similar line of business who are not socially disadvantaged.
- 1.2.8. "Goal" means a target which, when achieved, indicates progress in a preferred direction. A Goal is neither a quota nor a set aside.
- 1.2.9. "Long-term Goal" means a Goal applicable to a period of five(5) years.
- 1.2.10. "Mid-term Goal" means a Goal applicable to a period of three (3) years.
- 1.2.11. "Minority Business Enterprise" means that subset of Diverse Suppliers that are owned, Controlled, and managed by individuals included in Section 1.2.17(i)(1) -(4).
- 1.2.12. "NAICS Codes" means the North American IndustryClassification System. For purposes of this MOU, the Utility

- has agreed to utilize the three-digit NAICS Codes.
- 1.2.13. "Operate" means being actively involved in the day-to-day management and not merely acting as officers or directors.
- 1.2.14. "Prime Contractor" means any party or person (who is not an employee of the Utility) who enters into any agreement or arrangement with a Utility for the furnishing of supplies or services for the use of real or personal property, including lease arrangements, which, in whole or in part, is necessary to the performance of any one or more contracts.
- 1.2.15. "Service Disabled Veteran Business Enterprise" means that subset of Diverse Suppliers that are owned, Controlled, and managed by individuals included in Section 1.2.17(i)(5).
- 1.2.16. "Short-term Goal" means a Goal applicable to a period of one (1) year.
- 1.2.17. "Socially and Economically Disadvantaged Individual"means a citizen or lawfully admitted permanent resident of theUnited States who is:
 - (i) in any of the following minority groups:
 - 1. African-American an individual having origins in any of the black racial groups of Africa;
 - 2. American Indian/Native American an individual having origins in any of the original peoples of North

America and who is a documented member of a North

American tribe, band, or otherwise has a special relationship
with the United States or a state through treaty, agreement, or
some other form of recognition. This includes an individual
who claims to be an American Indian/Native American and
who is regarded as such by the American Indian/Native

American community of which the individual claims to be a
part, but does not include an individual of Eskimo and
Aleutian origin;

- 3. Asian an individual having origins in the Far East, Southeast Asia, or the Indian subcontinent, and who is regarded as such by the community of which the person claims to be a part;
- 4. Hispanic an individual of Mexican, Puerto Rican, Cuban, Central or South American or other Spanish culture or origin, regardless of race, and who is regarded as such by the community of which the person claims to be a part;
- 5. Service Disabled Veteran: A veteran who possesses a disability rating letter issued by the Department of Veterans Affairs, establishing a service-connected rating between 0 and 100% or a disability determination from the Department of Defense; or

- 6. Women a woman, regardless of race or ethnicity; or
 (ii) otherwise found by a Third Party Certifying Agent to be a
 Socially and Economically Disadvantaged Individual.
- 1.2.18. "Socially Disadvantaged Individual" means an individual who has been subjected to racial or ethnic prejudice or cultural bias within American society because of membership in a group and without regard to individual qualities. Social disadvantage must stem from circumstances beyond the control of the individual and is based on racial, ethnic, gender, religious or other orientation.
- 1.2.19. "Subcontractor" means any party or person (who is not an employee of the Prime Contractor) who enters into any agreement or arrangement with a Prime Contractor:
 - (i) For the furnishing of supplies or services for the use of real or personal property, including lease arrangements, which, in whole or in part, is necessary to the performance of any one or more contracts; or
 - (ii) Under which any portion of the Prime Contractor's obligation under any one or more contracts is performed, undertaken or assumed.

- 1.2.20. "Third-Party Certification" means Certification by a ThirdParty Certifying Agent.
- 1.2.21. "Third-Party Certifying Agent" means an entity that is included on the list maintained by the Commission pursuant to Section 2 of this MOU.
- 1.2.22. "Women Business Enterprise" means that subset of Diverse Suppliers that are owned, Controlled, and managed by individuals included in Section 1.2.17(i)(6).

2. Certification

- 2.1 The Commission shall establish and maintain a list of Third-Party

 Certifying Agents, which initial list is attached hereto as Schedule 2. In the

 event that the Utility wishes to propose an additional Third Party Certifying

 Agent to be added to this list, it shall submit the entity to the Commission,

 which shall determine whether to add the entity to said list. The

 Commission shall maintain the list on its website, so that any person may

 obtain the list of Commission-approved Third-Party Certifying Agents.
- 2.2 Except as provided by Section 2.2.1, 2.2.2 and 2.2.3, in order to qualify as a Diverse Supplier for purposes of this MOU, the Diverse Supplier must be certified by one of the Third Party Certifying Agents specified in Section 2.1. If the Commission includes more than one Third Party Certifying Agent on the list maintained pursuant to Section 2.1, the

Diverse Supplier need only obtain Certification from one of the Third Party Certifying Agents in order to be a Certified Diverse Supplier for purposes of this MOU.

- 2.2.1 A business enterprise that has not obtained Certification from a Third Party Certifying Agent pursuant to Section 2.1 shall qualify as a Certified Diverse Supplier, provided that it certifies to the Utility, in writing and under penalties of perjury, that it meets the definition of a Diverse Supplier. Unless Section 2.2.2 applies, this exemption from the requirements of Section 2.1 shall be limited to one year from the date of execution of the MOU, or the date of the first invoiced spend, whichever occurs later.
- 2.2.2 A business enterprise that receives less than \$25,000 in annual gross revenues from the Utility that has not obtained Certification from a Third Party Certifying Agent pursuant to Section 2.1 shall qualify as a Certified Diverse Supplier, provided that it certifies to the Utility, in writing and under penalties of perjury, that it meets the definition of a Diverse Supplier.
- 2.2.3 A business enterprise that seeks to qualify as a Diverse Supplier pursuant to Section 1.2.6b shall qualify as a Certified Diverse Supplier, provided that it certifies to the Utility and under penalties of perjury, that it meets the definition outlined in Section 1.2.6b.

- 2.3 In assessing the suitability of a Diverse Supplier to bid for procurement contracts, the Utility may require additional information or the completion of additional forms to comply with specific requirements created by the unique character of its business, such as insurance requirements, product and service codes, bonding limits, and so on. Additionally, the Utility may specify that it will only accept Certification from a specific Third Party Certifying Agent.
- 2.4. A Third-Party Certifying Agent auditing and verification program shall preclude the need for the Utility to audit and verify the status of the Diverse Suppliers it does business with.

3. Utility Implementation

The Utility's Diverse Supplier program shall be designed to ensure that Diverse Suppliers are encouraged to become potential suppliers of products and services to the Utility subject to this MOU. Nothing in this MOU requires the Utility to utilize set-asides, preferences, or quotas.

3.1. Internal Utility Program Development

The Utility shall maintain a staff to provide overall Diverse Supplier program direction and guidance and to implement Diverse Supplier program requirements.

3.2. External Outreach

The Utility shall implement an outreach program to inform and recruit Diverse Suppliers to apply for procurement contracts.

- 3.2.1. The outreach activities depend on the Utility's size, service territory, and specific lines of business. However, the Utility shall at a minimum:
 - Actively seek out opportunities to identify Diverse
 Supplier contractors and to expand Diverse Supplier source pools.
 - (2) Actively support the efforts of organizations experienced in the field who promote the interests of Diverse Supplier contractors such as the National Minority Supplier Development Council, the Women's Business Enterprise National Council, the United States Hispanic Chamber of Commerce, the United States Black Chamber of Commerce, the Small Business Administration, the United States Pan-Asian Chamber of Commerce, and others.
 - (3) Work with Diverse Supplier contractors to facilitate contracting relationships by explaining Utility qualification requirements, bid and contracting procedures, materials requirements, invoicing and payment schedules, and other procurement practices and procedures.
 - (4) At the request of any unsuccessful Diverse Supplier

bidder, provide general information concerning the range of differences between the Diverse Supplier contractor's bid as contrasted with the successful bid. Information on additional selection criteria, such as warranty periods, maintenance costs, and delivery capability, shall be provided when requested if disclosure would not violate the proprietary nature of the specific contract element. The Utility need not provide this information in the event that only two companies (including the Diverse Supplier) bid on the contract.

- (5) To the extent possible, make available to Diverse

 Supplier contractors lists of Utility purchase/contract
 categories which offer them the best opportunity for success.
- (6) When efficient or cost-effective, encourage employees involved in submitting specifications for Company procurements to unbundle and break apart purchases and contracts to accommodate the inclusion of Diverse Suppliers based on their capabilities.
- (7) Summarize the Company's Diverse Supplier Program in the Company's outreach and marketing program

literature submitted to vendors and the business community. Such summaries shall state that the Diverse Supplier will be furnished a complete copy of this MOU upon request. Such summaries shall encourage the participation of Diverse Suppliers as Prime Contractors and Subcontractors, where appropriate.

- (8) The Utility shall encourage all Prime Contractors to develop and maintain relationships with Diverse Supplier Subcontractors.
- (9) The Utility shall encourage cooperation between non-Diverse Supplier and Diverse Supplier contractors.
- (10) The Utility shall work to maximize the retention of

 Diverse Supplier contractors so that the Utility's

 procurement planning and supply chain management

 program articulates the Goal of building sustainable

 and reliable service delivery by the Diverse Supplier to

 the Utility or the Prime Contractor for the life of the

 contract.

3.3. Subcontracting Program

The Utility shall establish and maintain a subcontracting program for the purpose of encouraging its Prime Contractors to utilize Diverse Supplier Subcontractors.

- 3.3.1. The subcontracting program shall serve as an enhancement to, and not as a replacement for, the Utility's Diverse Supplier Prime Contractor outreach program.
- 3.3.2. The subcontracting program shall apply to the following:
 - (1) Purchases/contracts exceeding \$550,000 for products and services;
 - (2) Construction contracts exceeding \$1,000,000; and
 - (3) Purchases/contracts which offer Diverse Supplier subcontracting opportunities, regardless of value, when deemed appropriate by the Utility.
- 3.3.3. The subcontracting program may be applied to the procurement of products manufactured for general consumption, such as paper, pens, and the like.
- 3.3.4. The Utility shall encourage and assist, where reasonable, its Prime Contractors to develop plans to increase the utilization of Diverse Suppliers as Subcontractors. Prime Contractors

- shall submit to the Utility plans that include Goals for the utilization of Diverse Suppliers as Subcontractors. These plans may be incorporated into the contract between the Utility and the Prime Contractor.
- 3.3.5. The Utility is encouraged to incorporate in all purchase orders, requests for bid proposals, and other appropriate procurement documents related to procurement efforts subject to the subcontracting program, a statement similar to the following:
 - (1) It is the policy of the Utility that Diverse Suppliers shall have the maximum practicable opportunity to participate in the performance of contracts. However, this policy shall not be used to exclude qualified non-Diverse Suppliers from participating in Utility contracting.
 - (2) The awarded Prime Contractor shall agree to use his or her best efforts to carry out this policy in the award of subcontracts to the fullest extent consistent with the efficient performance of this contract.
- 3.3.6. The Utility is encouraged to inform suppliers of products and services that suppliers' good faith efforts to subcontract with Diverse Suppliers may be a factor that may be

- considered in the bid evaluation process. A statement to that effect may be included in all appropriate procurement documents.
- 3.3.7. The Utility shall include in its annual plan a description of future plans for encouraging Prime Contractors to engage Diverse Supplier Subcontractors in all procurement categories covered by this MOU which provide subcontracting opportunities.
- 3.3.8. The Utility shall include (as a separate category) spend with Diverse Supplier Subcontractors in its Annual Report.

4. Diverse Supplier Complaint Process

- 4.1 The Utility shall maintain a process for receiving and reviewing

 Diverse Supplier procurement-related Complaints.
- 4.2. The Commission notes that it does not exercise jurisdiction over the Diverse Supplier procurement-related Complaints.

5. Goals

5.1 The Utility shall set substantial and verifiable Short-Term, Mid-Term, and Long-Term Goals for the utilization of Diverse Suppliers, keeping in mind that the Goal of this MOU is to facilitate and encourage the award of 25% to Diverse Suppliers of the total dollars spent on all Utility contracts, subcontracts and purchase orders covered by this MOU. This goal-setting process shall include specific goals for Minority Business Enterprises,

Women Business Enterprises, Service Disabled Veteran Enterprises and Not for Profit Workshops (under Section 1.2.6b).

- 5.1.1 The Utility and the Commission agree that natural gas procurement shall not be subject to the same Goals that are articulated by the Utility pursuant to Section 5.1. However, the Utility shall set substantial and verifiable Short-Term, Mid-Term, and Long-Term Goals for the utilization of Diverse Suppliers for natural gas procurement.
- 5.1.2 When establishing initial minimum Long-Term Goals for the Utility's purchases of goods and services covered by this MOU, the Utility shall include not less than 56 % of the Long-Term Goal for Minority Business Enterprises, not less than 32 % of the Long-Term Goal for Women Business Enterprises, and not less than 12 % of the Long-Term Goal for Service Disabled Veteran Business Enterprises.
- 5.2. The Utility shall consider the following factors in setting its Goals:
 - 5.2.1. Total Utility purchasing and/or contracting projections;
 - 5.2.2. Availability of Diverse Suppliers and competitivenessthroughout the Utility's service territory and the United States;
 - 5.2.3. Market dynamics based on historical data and trends;
 - 5.2.4. Other appropriate factors which would increase the DiverseSuppliers' share of Utility business.

- 5.3. The specification of initial Long-Term Goals in this section shall not prevent the Utility from seeking to reach the goals set by public agencies, which may establish objectives based upon the demographic composition of specific localities.
- 5.4 A Utility may only exclude those products and services, and the corresponding expenditures, contained on Schedule 1 to this MOU, from its total amount of dollars spent on procurement. Goods and services are included on Schedule 1 because they are non-sourceable, are subject to a regulated purchase process, or because the Utility has otherwise persuaded the Commission that it is appropriate to include those goods and services on Schedule 1.
 - 5.4.1 Future proposed additions to Schedule 1 shall be made by the Utility and included at the Commission's discretion.
 - 5.4.2 Annually, the Utility and the Commission shall review Schedule 1, for the express purpose of determining whether any of the goods and services should be removed from Schedule 1.
 - 5.4.3 The Utility may exclude from its total amount of dollars spent on procurement any dollars spent on contracts in effect at the time of the execution of this MOU that have a remaining term of two or more years.

- In the event that the Utility purchases goods and services from its affiliates (which purchases are not included on Schedule 1), the Utility shall encourage the affiliate to establish an appropriate subcontracting program where such affiliate employs Subcontractors. In its annual report to the Commission, the Utility must state whether the affiliates have established a subcontracting program.
- 5.6. Overall program Goals shall be expressed in dollar amounts and as a percentage of total dollars spent by the Utility on goods and services covered by this MOU.
- 5.7. The Utility shall make special efforts to increase utilization and encourage entry into the marketplace of Diverse Suppliers in product or service categories where there has been low utilization of Diverse Suppliers, such as legal and financial services, and areas that are considered technical in nature.
 - 5.8. No penalty shall be imposed for failure of the Utility to meet and/or exceed Goals.
 - 5.9. The Utility shall report its Goals in its annual plan.

6. Annual Report

6.1. The Utility shall file its Annual Report on its Diverse Suppliers

Program on the Commission's Executive Secretary, by March 31 of each year,
beginning in 2010.

- 6.2. The Annual Report shall contain at least the following elements:
 - 6.2.1. A description of Diverse Supplier program activities engaged in during the previous calendar year. This description shall include both internal and external activities.
 - 6.2.2. a. An overall summary of total Diverse Supplier spend, with breakdowns by socially disadvantaged group, compared with total Utility dollars spent on goods and services covered by this MOU. See Attachment A-1 (Socially Disadvantaged Groups).
 - b. A summary of total Diverse Supplier spend by NAICS Code, with breakdowns by socially disadvantaged groups within each NAICS Code, compared with total Utility dollars spent within that NAICS Code on goods and services covered by this MOU. See Attachment A-2 (NAICS Codes).
 - c. A comparison of (1) the percentage of dollars spent with Minority Business Enterprises, Women Business Enterprises, and Service Disabled Veteran Enterprises compared with total Utility dollars spent on goods and services covered by this MOU with (2) the Goals for each type of business enterprise set pursuant to Section 5.1. See Attachment A-3 (Goal Comparison).

- d. Throughout this MOU, the Utility shall report its spend, such that each dollar spent may only be reported, and counted towards the goal, once. For example, dollars spent with minority women-owned business enterprises can be reported and counted toward either the minority-owned business enterprise Goal or the women-owned business enterprise Goal, but not toward both. Similarly, dollars spent with service disabled veteran business enterprises can be reported and counted either as service disabled veteran business enterprise procurement or the appropriate women or minority business enterprise Goal, but not toward both.
- 6.2.3. An itemization of Diverse Supplier program expenses including salaries, outreach, etc., compared with total Utility dollars spent on general and administrative expenses.
 See Attachment B (Program Expenses). The salary information contained in Attachment B may be filed with the Commission confidentially.
- 6.2.4. A description of progress in meeting or exceeding set Goals and an explanation of any circumstances that may have caused the Utility to fall short of its Goals. The Utility shall include a comprehensive discussion and detailed description of any efforts made to recruit Diverse Suppliers of products or

services in areas that are traditionally underserved by Diverse Suppliers. The Utility may also explain in detail in its annual report how its ability to meet its Diverse Supplier Goals are affected because Diverse Suppliers capable of supplying certain products and services are unavailable or uncompetitive.

- 6.2.5. A description of Prime Contractor utilization of DiverseSupplier Subcontractors.
- 6.2.6. A list of Diverse Supplier procurement-related Complaints received during the past year, accompanied by a brief description of the nature of each Complaint and its resolution or current status.

 See Attachment C (Complaints).
- 6.2.7. A discussion of the Utility's review process for addressing Complaints.
- 6.2.8. A list identifying each Diverse Supplier that received payment for contract service for the reporting year, the NAICS Code(s) for the services provided, and the dollar amount paid to the vendor for the reporting year. If the Diverse Supplier is certified pursuant to Sections 2.2.1, 2.2.2, or 2.2.3, that should be indicated, along with the

relevant Section under which the certification is effective and the date, if relevant, that the certification became effective. Attachment D may be filed confidentially with the Commission.

See Attachment D (Vendor List).

- 6.2.9. A description of any efforts made to recruit Diverse

 Suppliers of products or services in NAICS Code categories
 where Diverse Supplier utilization has been low, such as
 legal, accounting, auditing, underwriting, technology, testing,
 research and development, construction, demolition, financial
 services, and other ventures areas that are considered highly
 technical in nature.
- 6.2.10. Utilities shall retain all documents and data they rely on in preparing their Diverse Supplier annual report for the longer of either three years or in conformance with the utilities' individual document retention policies, and shall provide these documents and data to the Commission upon request.
- 6.3. This MOU is not intended to permit erosion of Diverse Supplier programs and reporting presently engaged in by the Utility.
- 6.4. Nothing in this MOU shall prohibit the Utility from breaking down specific categories further than presently required (for example, reporting dollars spent with Filipino Americans separately from those

spent with Asian Pacific Americans, or reporting male and female results within minority-owned classifications).

On August 17, 2009, the Utility shall file an Interim Report on its Diverse Supplier Program on the Commission's Executive Secretary. The Interim Report shall provide an overall summary of total Diverse Supplier purchases, with breakdowns by socially disadvantaged grouping, compared with total Utility dollars spent on goods and services covered by this MOU, for the period from January 1, 2009 through June 30, 2009. See Attachment F (Interim Report). The Interim Report shall also include a discussion of the Utility's progress in tracking its spending with Diverse Suppliers under this MOU, as well as any problems it is encountering, or anticipates encountering, with filing its Annual Report or its Annual Plan.

7. Annual Plan

The Utility shall file its Annual Plan, as described in this Section 7, on the Commission's Executive Secretary, forty-five (45) days following the beginning of its fiscal year, beginning in 2009.

- 7.1. The Annual Plan shall contain at least the following elements:
 - 7.1.1. Short, Mid, and Long Term Goals set as required by Section5, *supra*;

See Attachment E-1 Short Term

See Attachment E-2 Mid Term

See Attachment E-3 Long Term

- 7.1.2. A description of Diverse Supplier program activities planned for the next calendar year. This description shall include both internal and external activities;
- 7.1.3. Plans for recruiting Diverse Suppliers of products or services where Diverse Supplier utilization has been low, such as legal and financial services, and areas that are considered highly technical in nature.
- 7.1.4a. Plans for seeking and or recruiting Diverse Suppliers through efforts such as small business incubators for products or services that are traditionally underutilized.
- 7. 1.4b Plans for seeking and or recruiting Diverse Suppliers of products or services where Diverse Suppliers are currently unavailable.
- 7.1.5 Plans for encouraging Prime Contractors to engage Diverse Suppliers in subcontracts in all categories which provide subcontracting opportunities.
- 7.1.6. Plans for complying with the Diverse Supplier program guidelines established by the Commission. The Commission's Staff will be responsible for developing, periodically refining, and recommending such guidelines for the Commission's adoption in an appropriate procedural forum.

7.2 If the Utility achieves 25% of the total dollar spend for Company contracts, subcontracts, and purchase orders for products and services governed by this MOU by 2012, then for every year in which it continues to achieve at least 25%, it shall no longer be required to file an Annual Plan for the subsequent year. If the Utility falls below 25% of the total dollar spend for Company contracts, subcontracts, and purchase orders for products and services governed by this MOU, then it shall be required to file an Annual Plan for the following year.

8. Review; Report; Public Hearing

- 8.1. The Commission's Office of External Relations ("OER"), in conjunction with the Commission's Technical Staff (collectively, with OER, the "Staff"), may review the Utility's Diverse Supplier Annual Report and Annual Plan not more than two years after the report is filed. Upon the request of the Staff, the Utility shall make available all source documents and reports used and relied upon in the production of the filed annual reports and answer all inquiries regarding its filed reports. Upon completion of the review, a draft report of findings will be issued to the Utility. Within 30 days of issuance of the draft report, a response is due from the Utility.
- 8.2 Within 10 days of receipt of the Utility's response, Staff will finalize its report and file it with the Commission. In this report, Staff shall summarize the Utility's results and Goals for the applicable period as

well as the Utility's compliance with the MOU. The report will also include findings of the completed Diverse Supplier review.

8.3. Following issuance of Report, the Commission may hold public hearings on the Utility's Annual Report and Annual Plan.

9. Jurisdiction and Authority

The Utility has entered into this MOU voluntarily. Nothing herein will be construed as bestowing jurisdiction, not otherwise conferred by applicable law, upon the Commission in those subject areas encompassed by the MOU; nor will the signing of this MOU constitute or be construed as a waiver of the Utility's right to legally challenge the Commission's jurisdiction or statutory authority in the future should the Commission assert such jurisdiction or authority over the subject matter herein.

10. No Additional or Private Rights Created

Nothing herein will be construed as creating, either directly or indirectly, a private right or remedy for any person not a party to this MOU. Furthermore, nothing herein will be construed as creating or imposing either directly or indirectly upon any party to this MOU, a legal or contractual duty or obligation not otherwise imposed by existing law.

11. Termination

As the Commission and the Utility have entered into this MOU voluntarily, either the Commission or the Utility may terminate this MOU at any time by providing written notice of such termination to the other. Notwithstanding any such termination of the MOU, if the Commission or the Utility obtained

any confidential or otherwise proprietary information from the other through any process facilitated by the MOU prior to its termination, then the Commission or the Utility shall continue to preserve the confidentiality and proprietary nature of such information following the termination to the same extent as if the MOU had not been terminated.

12. Signatures

This Memorandum of Understanding is entered into this 6th day of February, 2009, by the undersigned on behalf of the Maryland Public Service Commission and Verizon Maryland Inc.

William R. Roberts

President

Verizon Maryland Inc.

Commissioners

Maryland Public Service

Commission

Non-sourceable Spend Categories:

Board of Director's fees

Employee medical benefits

Employee tuition aid benefits

Employee benefits, other

Employee garnishments

Employee payroll

Employee reimbursements

Claims

Contributions

Electric power interchange

Energy rebates

Organization membership dues

Philanthropic contributions

Tax payments, all

Utilities, telephone, electricity, water

Voucher transfers

Business travel expenses

Permits and fees

Freight charges on invoices

Payments to government entities

Pipeline transmission

Purchases from affiliates

Natural gas capacity contracts

Dividend payments

Payments to subsidiary operations

Rail Transportation

Standard Offer Service Procurement

Purchase or lease of real property

Purchase of carbon credits

Network access or other communications intercarrier compensation (any mode)

STATE/

CERTIFYING ORGANIZATION

ASSOCIATION

Alabama State of Alabama

Alabama Birmingham Airport Authority

Alabama South Regions Minority Business Council

Alaska DOT

Arizona State of Arizona

Arizona City of Phoenix Arizona City of Tucson

Arizona Arizona DOT

Arizona Grand Canyon Minority Supplier Development Council

Arkansas DOT

Arkansas State of Arkansas

Arkansas Department of Economic Development

Arkansas Arkansas Regional Minority Supplier Development Council

California San Francisco Bay Area Rapid Transit (BART)

California City of San Francisco

California Los Angeles County

California City of Los Angeles

California Caltrans (California Unified Certification Program)

California Public Utilities Commission (CPUC)

California Southern California Metropolitan Transit Authority (MTA)

California Department of General Services Certified Disabled Veteran

Enterprises

California Southern California Minority Business Development Council

California Northern California Supplier Development Council

California Greater San Diego Business Development Council

Colorado Regional Transportation District

Colorado DOT

Colorado City and County of Denver

Colorado Rocky Mountain Minority Supplier Development Council

Connecticut Department of Administrative Services (DAS)

Connecticut Connecticut DOT

Connecticut Connecticut Minority Supplier Development Council

Delaware State of Delaware

Delaware City of Wilmington

Florida Miami-Dade County

Florida City of Miami

Florida State of Florida

Florida South Florida Water Management District

Florida City of Ft. Lauderdale

Florida City of Tampa

Florida Orange County

Florida Duval County School District

Florida Hillsborough County

Florida Hillsborough County Aviation Authority at Tampa Airport

Florida City of Tallahassee

Florida City of Orlando

Florida Greater Orlando Aviation Authority

Florida Jacksonville Transportation Authority

Florida Jacksonville Electric Authority

Florida Jacksonville Port Authority

Florida City of Jacksonville

Florida Florida DOT

Florida Florida Regional Minority Business Council (Miami)

Florida Florida Minority Supplier Development Council (Orlando)

Florida School Board of Broward County

Florida Broward County
Florida Alachua County

Florida City of Jacksonville

Florida Leon County

Florida Palm Beach County

Florida City of St. Petersburg

Georgia Georgia DOT

Georgia City of Atlanta

Georgia State of Georgia

Georgia Fulton County

Georgia Metropolitan Area Rapid Transit Authority (MARTA)

Georgia Georgia Minority Supplier Development Council

Hawaii DOT Idaho Idaho DOT

Illinois Chicago Minority Business Development Council

Illinois State of Illinois (CMS)

Illinois City of Chicago
Illinois Cook County

Illinois Chicago Transit Authority

Illinois Pace Bus

Illinois DOT

Indiana City of Indianapolis

Indiana State of Indiana Indiana City of Ft. Wayne

Indiana Indiana Regional Minority Supplier Development Council

Iowa Iowa DOT

Kansas DOT

Kansas Department of Commerce

Kentucky City of Louisville

Kentucky Commonwealth of Kentucky

Kentucky Kentucky DOT

Louisiana Louisiana/Dept. of Economic Development

Louisiana Louisiana/Division of Small & Emerging Business Development

Louisiana Minority Business Council

Maine Maine DOT

Maryland Maryland DOT

Maryland Anne Arundel County

Maryland City of Baltimore

Maryland Maryland/DC Minority Supplier Development Council

Massachusetts Mass Housing

State of Massachusetts (SOWMBA) Massachusetts

City of Boston Massachusetts

Massachusetts City of Cambridge

Massachusetts New England Supplier Development Council

City of Detroit Michigan

County of Kalamazoo Michigan Washtenaw County Michigan

Michigan Michigan Minority Business Development Council

Michigan DOT Michigan

Minnesota City of Minneapolis

Minnesota United Certification Program Minnesota

Minnesota State of Minnesota

Minnesota Minority Supplier Development Council Minnesota

Mississippi DOT/Unified Certification Program Mississippi

State of Missouri Missouri Missouri DOT

Missouri City of St. Louis

City of Kansas City Missouri

St. Louis Minority Business Council Missouri

Kansas City Minority Supplier Council Missouri

Missouri Metro

Missouri

Montana DOT Montana

State of Nebraska Nebraska

Nebraska Department of Economic Development Nebraska

Nebraska Department of Roads Nebraska

Nebraska Great Plains Minority Supplier Development Council

Nevada DOT Nevada

Nevada Airport Authority of Washoe County

Nevada Minority Purchasing Council Nevada

New Hampshire DOT New Hampshire

Port Authority of New York and New Jersey New Jersey

New Jersey New Jersey DOT

New Mexico
New Mexico State Highway and Transportation Department

New York Port Authority of New York and New Jersey
New York Suffolk County Women's Business Coalition

New York State of New York

New York Erie County/City of Buffalo Joint Certification

New York Niagara Frontier Transportation Authority

New York City of New York

New York City of Buffalo-Office of Urban Initiatives

New York Metropolitan Transportation Authority

New York New York DOT

New York Minority Supplier Development Council of New York and New

Jersey

New York Upstate New York Regional Minority Purchasing Council

North Carolina City of Durham

North Carolina City of Raleigh

North Carolina City of Charlotte

North Carolina City of Greensboro

North Carolina Cumberland County

North Carolina North Carolina DOT

North Carolina State of North Carolina

North Carolina Raleigh-Durham Airport Authority

North Carolina Ashville-Buncombe Office of Minority Affairs

North Carolina Carolinas Minority Supplier Development Councils

North Dakota North Dakota DOT

Ohio State of Ohio

Ohio City of Cleveland

Ohio Ohio DOT

Ohio City of Columbus
Ohio City of Cincinnati

Ohio Greater Cleveland Regional Transit Authority
Ohio South Central Ohio Minority Business Council

Ohio Northern Ohio Minority Business Council

Oklahoma DOT

Oklahoma Minority Supplier Development Council

Oregon State of Oregon

Pennsylvania Minority Supplier Development Council of PA-NJ-DE

Pennsylvania Pittsburgh Regional Minority Purchasing Council

Pennsylvania State of Pennsylvania
Pennsylvania City of Philadelphia
Pennsylvania Allegheny County
Pennsylvania Pennsylvania DOT

Puerto Rico Supplier Development Council

Rhode Island State of Rhode Island

SBA SDB, 8A, HUB Zone, SDVet, Veteran (Pro-Net)

South Carolina State of South Carolina

South Carolina City of Charleston
South Carolina South Carolina DOT

Tennessee DOT

Tennessee Minority Supplier Development Council

Texas State of Texas HUB Program

Texas North Central Texas Regional Certification Agency (NCTRCA)

Texas City of Houston
Texas City of Austin

Texas City of Corpus Christi

Texas DOT

Texas South Central Texas Regional Certification Agency (SCTRCA)

Texas Dallas/Ft. Worth Minority Business Development Council

Texas Houston Minority Business Council

Texas Central & South Texas Minority Business Council

Utah Utah DOT

Vermont DOT

Virginia Commonwealth of Virginia

Virginia Virginia DOT

Virginia City of Newport News

Virginia City of Richmond

Schedule 2

Virginia City of Hampton

Virginia Virginia Minority Supplier Development Council

Washington State of Washington

Washington Northwest Minority Business Council

Washington D.C. Washington Metropolitan Area Transit Authority

Washington D.C. Washington Metro Airport Authority

West Virginia State of West Virginia
Wisconsin Milwaukee County

Wisconsin Dept. of Administration/Dept. of Commerce

Wisconsin City of Milwaukee
Wisconsin Wisconsin DOT
Wisconsin City of Madison
Wisconsin Dane County

Wisconsin Supplier Development Council

NMSDC National Minority Supplier Development Council
WBENC Women's Business Enterprise National Council

ASDV Association for Service Disabled Veterans

Albany City of Albany

ALDOT Alabama Department of Transportation

Allegheny Port of Allegheny County

Asheville
Augusta
CA Oakland
City of Augusta
City of Oakland

State of Colorado Office of Economic Development and

CO OED International Trade Contra Costa Country

CT DAS State of Connecticut Department of Administrative Services

Cuyahoga Cuyahoga County

DASNY Dormitory Authority of the State of New York

DOTD The State of Louisiana's Unified Certification Program

DRPA Delaware River Port Authority

DTOP Puerto Rico Highway and Transportation Authority

Evansville Vanderburgh County/City of Evansville

Fort Worth
Gainesville

City of Fort Worth
City of Gainesville

Schedule 2

Genesee Genesee County
Grand Rapids City of Grand Rapids

Greenville Greenville County Schools Building Program

Hartford City of Hartford

HBCU Historically Black Colleges & Universities

Howard Howard County

Iowa TSB State of Iowa Targeted Small Business Certification Program

Kalamazoo City of Kalamazoo Knox Knox County

LA MTA Los Angeles County Metropolitan Transportation Authority

LCPA Lee County Port Authority

Lee Lee County
LouisvilleMetro Louisville Metro

Minnesota Department of Administration, Materials Management

MN MMD Division
MRCC Missouri UCP

MS MDA Mississippi Development Authority

New Orleans
Newport News

City of New Orleans
Newport News

NGLCC National Gay Lesbian Chamber of Commerce

NJ UCP New Jersey UCP

NNABD National Native American Business Directory

North Broward The North Broward Hospital District

Oakland Port of Oakland

OHDAS Ohio DAS Equal Opportunity

Ohio UCP Omaha Ohio UCP City of Omaha

Washington State Office of Minority & Women's Business

OMWBE Enterprises

Oregon Office of Minority, Women, and Emerging Small

OMWESB Business

OSDBU Office of Small and Disadvantaged Business Utilization

Missouri Office of Administration, Office of Supplier and Worker

OSWD Diversity

PA UCP PA Unified Certification

PADGS Pennsylvania Department of General Service

Palm Beach THE SCHOOL DISTRICT OF PALM BEACH COUNTY

PANYNJ The Port Authority of New York and New Jersey

RI RI.gov

RIDOT Rhode Island Department of Transportation

Sacramento City of Sacramento Savannah City of Savannah

SBA Small Business Administration 8(a) Program

scminoritybusiness.net scminoritybusiness.net

SDDOT South Dakota Department of Transportation

SDLBD District of Columbia

Schedule 2

SEPTA Southeastern Pennsylvania Transportation Authority

Shreveport City of Shreveport TN Tennessee.gov City of Tulsa

USDC Utah Supplier Development Council
VA UCP Virginia Unified Certification Program
VT DEC Vermont Facilities Engineering Decision

WayneCounty Wayne County,MI Westchester Westchester County

WIDOA State of Wisconsin Department of Administration

Winston-Salem City of Winston-Salem

WVSBDC West Virginia Small Business Development Center

WYDOT Wyoming Department of Transportation

United States Department of Veteran's Affairs, Center for

VA Veterans Enterprise

Public Service Commission of Maryland Supplier Diversity Annual Report of Socially Disadvantaged Groups (MOU Sec. 6.2.2)

						The state of the s
	H a					
FOR THE REPORTING YEAR:						
(A) (B)	(2)	(<u>a</u>)	(iii)	Œ	(5)	W.
					(5)	F
LINE# DESCRIPTION	DIRECT (\$)	SUB CONTRACT (\$)	DIVERSE SUPPLIER PROCUREMENT (\$)	PERCENTAGE (%) OF DIVERSE SUPPLIER PROCUREMENT	TOTAL UTILITY PROCUREMENT (\$)	PERCENTAGE (%) OF DIVERSE SUPPLIER (\$) TO TOTAL UTLITY
			COLS. (C) + (D)	\$ / TOTAL COL. (E)		Col. (E) / Col. G
MINORITY BUSINESS ENTERPRISE						
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	0\$	3 6	200	0.00%		0.00%
	\$	\$0	8	0.00%		0.00%
Ē	0\$	S	9	0.00%	all the second s	0.00%
5 TOTAL MINORITY BUSINESS ENTERPRISE	0\$	\$0	\$0	0.00%		%00.0 0.00%
WOMEN BUSINESS ENTERPRISE	\$0	80	0\$	0.00%		2000
10 SERVICE DISABLED VETERAN BE	0\$	98	Ş) 900 C		0.00
12 NOT FOR PROFIT WORKSHOPS	S	Ca		%.00.5		%00.0
+		2	3	0.00%		0.00%
14 GRAND TOTAL	\$0	80	0\$	%00.0	5	7000

Public Service Commission of Maryland Supplier Diversity Annual Report of NAICS Codes (MOU Sec. 6.2.2)

FOR THE REPORTING YEAR; City Ci	15	CHAME	TTACHMENT A-2								
RESULTS BY PRODUCT C C C C C C C	1									- Interest	
(B) (C) (C) (E) (F) (F) (F) (F) (F) (F) (F) (F) (F) (F	+		FOR THE REPORTING YEAR:								
(9) (C) (D) (E) (F) (G) (H) (G) (H) (G) (H) (H) (H) (H) (H) (H) (H) (H) (H) (H	 		RESULTS BY PRODUCT								
Construction of Buildings Society So	+										
Percentage Per	+-+-	Í	G	9	Ø	Œ	9	£	8	3	Σ
NAUCE PRODUCT/SERVICE DESCRIPTIONS BY NAICE BYTTEPHINE BYTTEPHINE CODE **1 NAICE CODE **1 N	+	0				•					
## CODE 1.7		NAICS	PRODUCT/SERVICE DESCRIPTIONS BY NAICS	MINORITY	WOMEN	SERVICE DISABLED VETERAN	NOT FOR	TOTAL DIVERSE SUPPLIER (\$) BY	PERCENTAGE (%) TO TOTAL DIVERSE	TOTAL UTILITY PROCUREMENT	PERCENTAGE OF DIVERSE SUPPLIER (\$) TO
Construction of Buildings \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	-	*	CODE 1.2		ENTERPRISE	BUSINESS	WORKSHOPS	NAICS CODE	SUPPLIER (\$) BY NAICS		PROCUREMENT
236 Construction of Buildings	and the same							COLS. (D), (E), (F), and (G)	\$ / TOTAL COL.		COL. (I) \$ / TOTAL COL. (J)
236 Construction of Buildings Heavy and Civil Engineering Construction 237 Construction 238 Specialty Trade Contractors 441 Motor Vehicle and Parts Dealers Building Material and Garden 532 Rental and Leasing Services Frofessional, Scientific, and Technical 541 Services Waste Management and Support Services Other Totals Footnotes: 1 NAICS Codes listed are subject to change	-+-			673	49	49	49	40	%	49	8
236 Construction of Buildings Heavy and Civil Engineering Construction 237 Construction 238 Specialty Trade Contractors 441 Motor Vehicle and Parts Dealers Building Material and Garden Building Material and Supplies Dealers 532 Rental and Leasing Services Professional, Scientific, and Technical 541 Services Waste Management and Remediation 562 Services Other Totals 1 NAICS Codes listed are subject to change								4			9000
Heavy and Civil Engineering 237 Construction 238 Specialty Trade Contractors 441 Motor Vehicle and Parts Dealers Building Material and Garden 444 Equipment and Supplies Dealers 532 Rental and Leasing Services Frofessional, Scientific, and Technical 541 Services Services Other Totals Totals 1 NAICS Codes listed are subject to change	-	236	Construction of Buildings	0\$	0\$	08	0\$	2		OA	Sin
237 Construction 238 Specialty Trade Contractors 441 Motor Vehicle and Parts Dealers 444 Equipment and Supplies Dealers 532 Rental and Leasing Services 541 Services Cother Totals Totals 1 NAICS Codes listed are subject to change			Heavy and Civil Engineering	•	Ş	Ş	Ş	9			0.00%
238 Specialty I rade Contractors 441 Motor Vehicle and Parts Dealers Building Material and Garden 444 Equipment and Supplies Dealers 532 Rental and Leasing Services Frofessional, Scientific, and Technical 541 Services Waste Management and Remediation 562 Services Other Totals 1 NAICS Codes listed are subject to change		237	Construction	2	3	9	2	OS.			0.00%
Building Material and Garden Building Material and Garden 532 Rental and Leasing Services Professional, Scientific, and Technical Services Waste Management and Remediation 562 Services Other Totals 1 NAICS Codes listed are subject to change		238	Specially Irade Contractors	S	8	9	8	0\$			0.00%
444 Equipment and Supplies Dealers 532 Rental and Leasing Services Professional, Scientific, and Technical 541 Services 561 Administrative and Support Services Waste Management and Remediation 562 Services Other Totals 1 NAICS Codes listed are subject to change			Building Material and Garden	6	S	Ş	Q.	Q,			0.00%
Professional, Scientific, and Technical Professional, Scientific, and Technical Services Waste Management and Remediation 562 Services Other Totals Totals 1 NAICS Codes listed are subject to change		444	Equipment and Supplies Dealers	2	3 %	8	200	0\$	<u> </u>		0.00%
561 Administrative and Support Services Waste Management and Remediation 562 Services Other Totals Footnotes: 1 NAICS Codes listed are subject to change		232	Professional, Scientific, and Technical			•	e e	Ş			0.00
561 Administrative and Support Services Waste Management and Remediation 562 Services Other Totals Footnotes: 1 NAICS Codes listed are subject to change		541	Services	9	2	200	2	9			
te Management and Remediation ices trices tais Codes iisted are subject to change		56	Administrative and Support Services	\$	8	\$	\$	8			00:00
562 Services Other Totals Footnotes: 1 NAICS Codes listed are subject to change	1		Waste Management and Remediation	S	ş	Ş		~			0:00
tals Codes listed are subject to change	- (262	Services	3	\$	\$		0\$			0.00%
Totals Footnotes: 1 NAICS Codes listed are subject to change	- 1		Other	2	•	3					
Footnotes: 1 NAICS Codes listed are subject to change	- 1		9.63	36							0.00%
Footnotes: 1 NAICS Codes listed are subject to change											
1 NAICS Codes listed are subject to change	1	Footn	otes:								
	I	400	NAICS Codes listed are subject to change								
	1						4		Malle same of dots	for columns (D) #	rough (K).

Public Service Commission of Maryland Supplier Diversity Annual Report of Goal Comparison (MOU Sec. 6.2.2)

ATTACH	ATTACHMENT A-3		
	UTLITY NAME:		
	FOR THE REPORTING YEAR:		
(A)	(8)	(2)	©
# E	DESCRIPTION	CURRENT YEAR RESULTS (%)	CURRENT YEAR GOALS (%)
4	MINORITY BUSINESS ENTERPRISE	0.00%	0.00%
~			
က	WOMEN OWNED BUSINESS ENTERPRISE	0.00%	0.00%
4			
6	SERVICE DISABLED VETERAN BUSINESS ENTERPRISE	0.00%	0.00%
ဖ			
-	NOT FOR PROFIT WORKSHOPS	0.00%	0.00%
60			
රා	TOTAL	%00.0	0.00%
,			0.0000000000000000000000000000000000000

Public Service Commission of Maryland Supplier Diversity Annual Report of Program Expenses (MOU Sec. 6.2.3)

ATTACE	ATTACHMENT B				
	CTLTY NAME:				
	FOR THE REPORTING YEAR:				
€	(8)	O	9	(9)	(£)
# Z Z	EXPENSE CATEGORY	EXPENSE AMOUNT (\$)	PERCENTAGE TO TOTAL PROGRAM EXPENSES	TOTAL UTILITY SPEND ON GENERAL AND ADMINISTRATIVE EXPENSES	PERCENTAGE (\$) OF PROGRAM EXPENSES TO TOTAL UTILITY G&A EXPENSES
			Col. (C) \$ / Total Col. (C)		Col. (C) \$ / Total Col. (E)
que	Employee Salary Expenses	08	%00.0		%00.0
. ~		0\$			%8:0
60	1 32	0\$	0.00%		0.00%
4	Reporting Expenses	O\$			0.00%
w	Training	8		E) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4	0.00%
ဖ	Consultants	0\$			0.00%
	Other Program Expenses (List)	0\$			%00.0
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		9\$			0.00%
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4		9			0.00%
'n	TOTAL EXPENSES	0\$		\$0	

Public Service Commission of Maryland Supplier Diversity Annual Report of Complaints (MOU Sec. 6.2.5)

ATTACH	ATTACHMENT C		CONTRACTOR AND AN OFFICE AND AN OFFICE AND AN OFFICE AND AN ANALYSIS AND ANALYSIS ANALYSIS AND A		
	UTLITY NAME:				
	FOR THE REPORTING YEAR:				
(X)	(B)	(0)	(a)	<u>0</u>	Œ
* Z	NAME OF COMPANY	FILING DATE OF COMPLAINT	NATURE OF COMPLAINT	RESOLVED YES OR NO	IF NO, PLEASE PROVIDE CURRENT STATUS
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Public Service Commission of Maryland Supplier Diversity Annual Report of Vendor Contracts (MOU Sec. 6.2.8)

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	ALLY NAME					
	FOR THE REPORTING YEAR:					
			4-00-7	(4)		
(%)	(8)	0	(0)	D)		
* Z	VENDOR NAME	AMOUNT (\$)	NAICS CODE	SELF. CERTIFIED: YES (Y) or NO (N)		
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5 6		0\$				
2 8		0\$				
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. 6		\$				
7 6		2				
3 8		8				
77		80				
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8	Total		The state of the s			
27						
28	Footnotes:					
29	1 To the extent that disclosure of the contract amount (ollars applies to only o	ine vendor,			
30	the Utilitity may confidentially report data for columns (B) through (E).	(B) through (E).	AND THE PROPERTY OF THE PROPER			

Public Service Commission of Maryland Supplier Diversity Annual Report of Interim Report (MOU Sec. 6.5)

UTILITY NAME:						
V-527	S	9	Ú	4	9	September 1
9	(2)					
CHARLE STATE OF THE PARTY OF TH						(%)
DESCRIPTION	DIRECT (\$)	SUB CONTRACT (\$)	DIVERSE SUPPLIER PROCUREMENT (\$)	PERCENTAGE (%) OF DIVERSE SUPPLIER PROCUREMENT	TOTAL UTILITY PROCUREMENT (\$)	PERCENTAGE (%) OF DIVERSE SUPPLIER SPEND TO TOTAL UTILITY PROCUREMENT
						Col. (E) Line Item /
			Cols. (C) + (D)	Cols. (C) + (D) \$ / Total Col. (E)		Col. (G) Total
MINORITY BUSINESS ENTERPRISE	0\$	\$	os e	00:00		0.00%
WOMEN BUSINESS ENTERPRISE	%	8	08	%00.0		%25.0
						9000
SERVICE DISABLED VETERAN BE	\$	\$0	08	0.00%		6.00%
					10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1000
NOT FOR PROFIT WORKSHOPS	S	9	S	%00:0		%0°.
						9000
	0\$	\$0	8	0.00%	O\$	0.00%

Public Service Commission of Maryland Supplier Diversity Annual Report of Short-Term Goals (MOU Sec. 7.1)

NG YEAR:	ATTACH	ATTACHMENT E-1							
(C) (D) (E) (F) (G) (H) SERVICE DISABLED DISABLED SINESS BUSINESS PROFIT BY SPEND SINESS PROFIT BY SPEND SINESS WORKSHOP (\$) TOTAL BY SPEND (\$) % % % % \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$		ZAZ							
(B) (C) (D) (E) (F) (G) (H) SERVICE SIGNATIVE WOMEN VETERAN NOT FOR BUSINESS BUSINE	FOR TH	E REPORTING Y	EAR:						
(B) (C) (D) (E) (F) (G) (H)									
MINORITY WOMEN VETERAN NOT FOR BUSINESS BUSINESS BUSINESS ENTERPRISE ENTERPRISE ENTERPRISE WORKSHOP (\$) TOTAL UTILITY (\$	(8)	8	9	9	(E)	6	9	€	()
SERVICE DISABLED NOT FOR BUSINESS BUSINESS BUSINESS BUSINESS BUSINESS BUSINESS WORKSHOP (\$) TOTAL UTILITY									
MINORITY WOMEN VETERAN NOT FOR BUSINESS BUSINESS BUSINESS BUSINESS BUSINESS WORKSHOP (\$) TOTAL BY SPEND (\$)				SERVICE				TOTAL UTILITY	PERCENTAGE (%) OF
BUSINESS BUSINESS PROFIT (%) TOTAL (\$) ENTERPRISE ENTERPRISE WORKSHOP (\$) TOTAL (\$) % % % \$ % % % \$ % % % \$		MINORITY	WOMEN	VETERAN	NOT FOR			PROCUREMENT	DIVERSE SUPPLIER
ENTERPRISE ENTERPRISE WORKSHOP (\$) TOTAL BY SPEND % % % \$	604E0644	BUSINESS	BUSINESS	BUSINESS	PROFIT		(%) TOTAL	6	SPEND TO TOTAL UTILITY
\$ % \$ % % %	YEAR	ENTERPRISE	ENTERPRISE	ENTERPRISE	WORKSHOP	(\$) TOTAL	BY SPEND		PROCUHEMENI
0		%	%	*	%	69	%	€\$	%
						0	0.00%		0.00%

Public Service Commission of Maryland Supplier Diversity Annual Report of Mid-Term Goals (MOU Sec. 7.1)

HATTA	MENTE E.S								
	IT IT NAME:								
FOR TH	FOR THE REPORTING	NG YEAR:							
							11 07	*	
(A)	(B)	(၁)	ê	(E)	3	9	Ξ	9	
						The second second			
			SERVICE				TOTAL UTILITY PROCUREMENT	PERCENTAGE (%) OF DIVERSE	energy (Control of the Control of th
	MINORITY	WOMEN BUSINESS	VETERAN BUSINESS	NOT FOR PROFIT		(%) TOTAL	(%)	SUPPLIER SPEND TO TOTAL UTILITY	
YEAR	-	ENTERPRISE	ENTERPRISE	WORKSHOP	(\$) TOTAL	BY SPEND		PROCUREMENT	
	%	*	%	8	€	%	€#	8	
					0	0.00%		0.00%	
-				Contract of the last of the la	Contracted to the contract of	The second secon	ACCOUNTS AND ADDRESS OF THE PERSON OF THE PE		

Public Service Commission of Maryland Supplier Diversity Annual Report of Long Tern Goals (MOU Sec. 7.1)

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					E	<u> </u>	PERCENTAGE (%) OF DIVERSE SUPPLIER SPEND TO TOTAL UTILITY PROCUREMENT	0.00%	
					1		PERCENTAGE TOTAL UTILITY (%) OF DIVERSE SUPPLIER SPEND TO (\$) TOTAL UTILITY PROCUREMENT \$ PROCUREMENT		
					(5)		(%) TOTAL BY SPEND %	0.00%	
					E		(\$) TOTAL	0	
					(3)		NOT FOR PROFIT WORKSHOP		
					9		SERVICE DISABLED VETERAN BUSINESS ENTERPRISE		
		YEAR:			0		WOMEN BUSINESS ENTERPRISE %		
ATTACHMENT E-3	UTILITY NAME:	FOR THE REPORTING YEAR:			(a)		MINORITY BUSINESS ENTERPRISE %		
ATTACH	THE TA	FOR TH			€		YEAR		