



EP1132  
701 Ninth Street, NW  
Suite 1100  
Washington, DC 20068

**Marc K. Battle**  
Assistant General Counsel

(202) 872-3360  
(202) 331-6767 Fax  
[mkbattle@pepcoholtindings.com](mailto:mkbattle@pepcoholtindings.com)

March 31, 2010

Terry J. Romine, Esq.  
Executive Secretary  
Public Service Commission of Maryland  
William Donald Schaefer Tower  
6 St. Paul Street, 16<sup>th</sup> Floor  
Baltimore, Maryland 21202

**Re: DELMARVA POWER & LIGHT COMPANY'S ANNUAL REPORT FOR  
MINORITY, WOMEN AND SERVICE-DISABLED VETERAN-OWNED  
BUSINESS ENTERPRISES, JANUARY 1, 2009 - DECEMBER 31,  
2009**

Dear Ms. Romine:

Enclosed for filing are the original and 17 (seventeen) copies of the nonconfidential version of the Delmarva Power Light & Company's Annual Report for Minority, Women and Service-Disabled Veteran-Owned Business Enterprises, January 1, 2009 - December 31, 2009.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in black ink, appearing to read 'M. Battle'.

Marc K. Battle

MKB/mda

Enclosure

**ANNUAL REPORT FOR MINORITY, WOMEN AND SERVICE-DISABLED  
VETERAN-OWNED BUSINESS ENTERPRISES  
JANUARY 1, 2009 - DECEMBER 31, 2009**

The following is the "Annual Report for Minority, Women and Service-Disabled Veteran-Owned Business Enterprises" pursuant to the State of Maryland Public Service Commission Memorandum of Understanding (MOU), signed on February 6, 2009. This Annual Report is submitted for the consideration of the Maryland Public Service Commission by Pepco, a Pepco Holdings, Inc. Company.

The results from January 1, 2009 through December 31, 2009 demonstrate that Pepco has exceeded its goals in some areas, and continues to strive for full achievement in the areas where improvement is needed. Taken as a whole, however, Pepco has significantly exceeded the annual goals.

Diverse Suppliers	Annual Goal 2009	January - Dec 2009 Actual
Pepco		
Minority Business Enterprise	6.00%	15.35%
Women Business Enterprise	2.00%	5.02%
Service Disabled Veteran Enterprise	0.001%	0.00%
Not For Profit Workshops	0.005%	0.02%
Total	8.006%	20.39%

Pepco had total utility procurement for goods and services totaling \$232.6 million dollars from January 1 through December 31, 2009. Direct spend to diverse suppliers totaled \$38.0 million dollars and subcontract dollars were \$9.5 million dollars for a total of \$47.5 million dollars or 20.39% of diverse supplier spend to total utility procurement for goods and services. The amounts stated are based primarily on self-certification of diverse suppliers.

The expenses in the PHI Service Company as of December 31, 2009, were \$71.1 million to prime contractors and \$2.8 million in second-tier procurement for a total of \$73.9 million. A distribution for Pepco based on estimates would be 36%. Supplier Diversity did not allocate the \$73.9 million in this filing as it is not feasible to track individual invoices or expense categories.

1. Participated in the following internal and external activities (MOU §6.2.1).

INTERNAL EFFORTS

- Supplier Diversity<sup>1</sup> management met with eighteen Directors, Vice-Presidents and Senior Vice-Presidents of Pepco Holdings, Inc. to a) review the status of critical initiatives, b) report on progress toward goal attainment, and c) discuss how Supplier Diversity can best keep PHI executives and their employees informed.
- Pepco has implemented improved processes and systems which enhance the ability to increase total percent spend with minority, women and service-disabled veterans. These new processes include a new internet based system to collect profile data from diverse suppliers, Sourcing Workflow (described below) and a second-tier procurement tracking and reporting system also described below.
- Provided training to Strategic Sourcing managers on the new second-tier spend tracking and reporting system.
- Provided training to employees on the use of a new internal directory of diverse suppliers.
- Participated in the development and training of a new internal system, "Sourcing Workflow", which automates tracking of the procurement process from requisition to contract. This system includes all requisitions valued over \$100,000 and engages all contract stakeholders. A system notification is sent to all stakeholders when the requisition is posted allowing Supplier Diversity staff time for review and inclusion of diverse suppliers to the candidate bidder pool.
- Supplier Diversity is an active member of the Advanced Meter Infrastructure (AMI) Core Team for installation, the Mid-Atlantic Power Pathway (MAPP) Support Team and other demand-side management programs. Pepco is making strong progress in the identification and qualification of diverse suppliers for major projects including AMI, MAPP and Demand-Side management projects and has identified hundreds of contractors for possible inclusion in the project contract requirements. Supplier Diversity works with the

---

<sup>1</sup> The term "Supplier Diversity," when capitalized, refers to a functional department within PHI. The term "supplier diversity," when not capitalized, refers to the general topic area.

MAPP planners and Government Affairs personnel to conduct educational meetings for diverse business advocacy organizations.

- Revised language in the requisition and contract terms and conditions to more strongly state the Company's commitment to expanding opportunities for inclusion of diverse suppliers.
- All Pepco employees are required annually to complete with 100% accuracy the Corporate Business Policies Certification which includes the Corporate Supplier Diversity policy.
- Monthly supplier spend reports are posted on the internal Supplier Diversity intranet site which is open to all employees and is used routinely to update balanced score card progress toward diverse supplier goals.

EXTERNAL EFFORTS

- The AMI contract was awarded in April 2009 for the installation of 1.9 million meters to a woman business enterprise, Scope Services. The estimated contract value is \$37 million. Deployment has begun in the Delmarva region. The project has received approval in the DC region and is pending approval in the Maryland.
- Throughout 2009 hosted meetings of the PC-16 Working Group on the Memorandum of Understanding signed February 6, 2009.
- Attended all meetings and actively participated in Maryland Utility Forum on Supplier Diversity. Major accomplishments included:
  - Submitted consistent Interim Reports, working with Commission staff to understand and clarify the reporting parameters prior to submission.
  - Identified major spend categories.
  - Identified major construction projects.
  - Shared vendor database information and 2nd tier reporting and tracking information.
  - Brainstormed business development needs and supplier capacity issues.

- Defined Direct vs. Indirect Spend for 2nd tier reporting.
  - Compiled a comprehensive list of the Utility Forum member's material and service commodities and identified corresponding 3-digit NAICS code classification, creating standardized NAICS code spend classifications.
  - Established a "shared site" for posting documents and calendars.
  - Submitted a joint Utility Forum response to the Interim Issues Identified by Staff.
- Actively participated in and supported local, regional and national diverse business advocacy organizations. Attended conferences and seminars, participated as panelists, provided workshops and conducted one-on-one interviews with diverse suppliers and educated suppliers about Pepco's procurement opportunities, processes and practices working with the following organizations
- The National Minority Supplier Development Council
  - The MD/DC and Minority Supplier Development Council
  - PA/NJ/DE Minority Supplier Development Council
  - Women's Business Enterprise National Council
  - Women President's Education Organization
  - Women Business Enterprise Council
  - The Elite Service-Disabled Veterans Organization
  - The Edison Electric Institute Supplier Diversity Committee
  - State of Maryland MBE University
  - Maryland Washington Minority Contractor's Association
- Provided information about Pepco's Mid-Atlantic Power Pathway (MAPP) and potential contracting opportunities at a meeting of the Southern MD Consortium of African American Organizations. Presentations were delivered to small, local and minority businesses in Prince Georges' County Maryland invited by the Economic Development Corporation Small Business Initiative, about MAPP and other general construction projects and conducted one-on-one matchmaker sessions.

- External recognition for the Company's Supplier Diversity efforts from January 1, 2009 through December 31, 2009 includes:
      - Letter of commendation from Representative Chris Van Hollen, 8th District, Maryland for corporate and personal commitment to Supplier Diversity
      - "Best Diversity Company 2009" Diversity/Careers in Engineering & Information Technology
      - 2009 Innovation Award by EEI Supplier Diversity Committee for displaying a Supplier Diversity model worthy of emulation by other utilities
      - Women's Enterprise USA's "Champions: "A Corporate Who's Who For WBES"
      - Black Enterprise Magazine "40 Best Companies for Diversity"
      - Black EOE Journal "2009 Top Supplier Diversity Program"
      - Maryland Washington Minority Contractor's Association "Most Inclusive Utility Company of the Year for Minority Business Enterprise"
  - Supplier Diversity also provided interviews to the Washington Post, the Daily Record, Capital PR News and a radio interview on WOL AM on the signing of the Memorandum of Understanding signed February 6, 2009.
  - Supplier Diversity advertised in local, regional and national publications during 2009. The publications receiving advertisement placements from January 1, 2009 through December 31, 2009 include *Diversity Careers and Engineering*, the *Baltimore Daily Record*, *MBE News USA*, *EEI Perspectives*, *Minorities and Women in Business*, *Women's Enterprise*, *SBA Resource Guide* and *Veteran's Business Journal*.
2. See Attachment A-1, A-2, A-3 for a summary of total Diverse Supplier spend, with breakdowns by targeted groups, compared with total Utility dollars spent of goods and services (MOU §6.2.2).
3. See Attachment B in the Annual Report, identified as "CONFIDENTIAL," for the itemization of the Diverse Supplier program expenses including salaries, outreach etc., compared with total Utility dollars spent on general and administrative expenses. (MOU §6.2.3).

4. Pepco exceeded the annual goal of 8.006% attaining actual diverse spend of 20.39%. The dollars reported are actual spend for both first and second-tier procurement.

The second-tier reporting system, launched during 2009, has been successful in prime identification and inclusion of diverse suppliers. Prime suppliers are eager to provide spend and to include their commitment to diverse inclusion in the contract process.

In 2009, Pepco relied on self-certification of both prime contractor and second-tier contractors. During 2010, new requirements include third party certification and re-entry of supplier ownership data with posted copies of the ownership certification. A certification review is also being conducted for second-tier suppliers by AECS of USA. Pepco is working closely with diverse suppliers that do not currently have ownership certification to assist them in finding third party certifiers and answering their concerns about the process

Pepco has an aggressive approach to inclusion of diverse suppliers including the internal Sourcing Workflow system which tracks the procurement process from requisition to contract and provides Supplier Diversity time to assure inclusion of diverse suppliers in the bidder pool.

The largest success in 2009 for a diverse supplier in a non-traditional procurement is the award of the smart meter installation contract to a woman-owned business, Scope Services. Another notable success is the award of a new company-wide wellness program contract to a woman-owned Maryland based business.

Supplier Diversity, Strategic Sourcing and major operating departments continue to analyze the material group codes identified as having no competitive opportunity.

A particularly difficult area is in the procurement of distribution transformers. The State of Maryland regulated formula for the procurement of distribution transformers is based on total cost of ownership. The current formula does not take into consideration the intangible benefit to procurement from diverse suppliers or suppliers within the United States.

Another challenge is equipment warranties requiring procurement of original equipment manufacturer parts to maintain the warranty which eliminates competition.

The availability of interested third party certified Service Disabled Veterans is currently limited despite active involvement and membership in The Elite Service-Disabled Veteran's Organization and as a result has affected our ability to meet our SDVOB goals (MOU §6.2.4).

5. Prime contractors for both material and services utilized Diverse Supplier subcontractors. Diverse Supplier subcontractors participated in prime contractor procurement of services and equipment such as employment services, distribution equipment, safety equipment, underground construction, safety systems, electrical and electro-mechanical equipment, sanitation services, trucking services, call center, line hardware, distribution transformers and electrical equipment (MOU §6.2.5)
6. There were no Diverse Supplier procurement-related complaints reported directly to Pepco during the 2009 reporting year, see Attachment C (MOU §6.2.6).
7. If Pepco were to receive a complaint or concern regarding Diverse Supplier procurement-related issues or concern, the Director for Strategic Sourcing would be notified to follow-up and address the complaint (MOU §6.2.7).
8. See Attachment D for list of Diverse Suppliers that received payment for 2009 contract services, the NAICS Code(s) for the services provided, and the dollar amount paid to the vendors (MOU §6.2.8).
9. Further description of efforts made to recruit Diverse Suppliers of products or services in NAICS Code Categories where Diverse Supplier utilization has been low (MOU §6.2.9).

The number of Service Disabled Veterans Owned Business (SDVOB) qualified and registered to provide services and/or materials to Pepco is limited, thereby, resulting in Pepco's inability to meet the 2009 SDVOB goal of 0.001%. Pepco has met with representatives of The Elite Service Disabled Veteran Owned Business Network on several occasions to discuss the qualifications of several SDVOB's, however to date these efforts have not resulted in contracts. Pepco also attended the 6<sup>th</sup> Annual National Convention of The Elite Service Disabled Veteran Owned Business Network in Colorado Springs, Colorado in August 2009. The conference was well attended and Pepco identified several suppliers for potential opportunities which we continue to pursue (MOU §6.2.9).

Public Service Commission of Maryland  
 Supplier Diversity Annual Report of  
 Program Expenses  
 (MOU Sec. 6.2.3)

**MOU - ATTACHMENT B**

**UTILITY NAME:** Pepco and Delmarva Power  
**FOR THE REPORTING YEAR:** 2009

LINE #	EXPENSE CATEGORY	EXPENSE AMOUNT (\$)	Percentage to Total Program Expenses	Total Utility Spend on General and Administrative Expenses	Percentage of Program Expenses to Total Utility G&A Expenses		
(A)	(B)	(C)	(D)	(E)	(F)		
1	Wages						
2	Other Employee Expenses						
3	Program Expenses						
4	Reporting Expenses*						
5	Training						
6	Consultants						
7	Other Program Expenses (List)						
8	Overhead - pension, benefits,						
9	payroll tax, space, etc.						
10							
11							
12							
13							
14							
15	<b>TOTAL EXPENSES)</b>						

**Note:**

PHI Supplier Diversity provides support and development to all PHI companies.

\*Funding provided for 2nd tier software license paid by PHI

**Strategic Sourcing**

In addition to the Supplier Diversity Budget, Strategic

Sourcing provides management support on an ongoing basis to support the 2nd tier and diverse supplier database

Public Service Commission of Maryland  
Supplier Diversity Annual Report of  
Socially Disadvantaged Groups  
(MOU Sec. 6.2.c)

Public Service Commission of Maryland  
 Supplier Diversity Annual Report of  
 Socially Disadvantaged Groups  
 (MOU Sec. 6.2.2)

ATTACHMENT A-1		UTILITY NAME: FOR THE REPORTING YEAR:						PERCENTAGE (%) OF DIVERSE SUPPLIER (\$) TO TOTAL UTILITY PROCUREMENT		PERCENTAGE (%) OF DIVERSE SUPPLIER (\$) TO TOTAL UTILITY PROCUREMENT	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	Col. (E) + (D)	\$ / TOTAL COL. (E)	Col. (E) / Col. G	
LINE #	DESCRIPTION	DIRECT (\$)	SUB CONTRACT (\$)	DIVERSE SUPPLIER PROCUREMENT (\$)	PERCENTAGE (%) OF DIVERSE SUPPLIER PROCUREMENT	TOTAL UTILITY PROCUREMENT (\$)	PERCENTAGE (%) OF DIVERSE SUPPLIER (\$) TO TOTAL UTILITY PROCUREMENT	COLS. (C) + (D)	\$ / TOTAL COL. (E)	Col. (E) / Col. G	
<b>MINORITY BUSINESS ENTERPRISE</b>											
1	AFRICAN-AMERICAN	\$2,658,126	\$0	\$2,658,126	14.97%						1.94%
2	AMERICAN INDIAN/NATIVE AMERICAN	\$3,232,830	\$0	\$3,232,830	18.20%						2.36%
3	ASIAN	\$3,599,932	\$13,889	\$3,613,821	20.35%						2.63%
4	HISPANIC	\$97,346	\$397,700	\$495,046	2.79%						0.36%
5	<b>TOTAL MINORITY BUSINESS ENTERPRISE</b>	<b>\$9,588,233</b>	<b>\$411,589</b>	<b>\$9,999,822</b>	<b>56.31%</b>						<b>7.29%</b>
6											
7											
8	<b>WOMEN BUSINESS ENTERPRISE</b>	<b>\$5,717,264</b>	<b>\$1,008,467</b>	<b>\$6,725,731</b>	<b>37.87%</b>						<b>4.90%</b>
9											
10	<b>SERVICE DISABLED VETERAN BE</b>	<b>\$925,073</b>	<b>\$0</b>	<b>\$925,073</b>	<b>5.21%</b>						<b>0.67%</b>
11											
12	<b>NOT FOR PROFIT WORKSHOPS</b>	<b>\$108,333</b>	<b>\$0</b>	<b>\$108,333</b>	<b>0.61%</b>						<b>0.08%</b>
13											
14	<b>GRAND TOTAL</b>	<b>\$16,338,904</b>	<b>\$1,420,056</b>	<b>\$17,758,960</b>	<b>100.00%</b>						<b>12.94%</b>

Public Service Commission of Maryland  
 Supplier Diversity Annual Report of  
 NAICS Codes  
 (MOU Sec. 6.2.2)

ATTACHMENT A -2		UTILITY NAME: Pepco		FOR THE REPORTING YEAR: 2009							
RESULTS BY PRODUCT											
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	
LINE #	NAICS #	PRODUCT/SERVICE DESCRIPTIONS BY NAICS CODE <sup>1,2</sup>	MINORITY BUSINESS ENTERPRISE	WOMEN BUSINESS ENTERPRISE	SERVICE DISABLED VETERAN BUSINESS ENTERPRISE	NOT FOR PROFIT WORKSHOPS	TOTAL DIVERSE SUPPLIER (\$ BY NAICS CODE	PERCENTAGE OF DIVERSE SUPPLIER (\$ BY NAICS CODE	TOTAL UTILITY PROCUREMENT	PERCENTAGE OF DIVERSE SUPPLIER (\$ TO TOTAL UTILITY PROCUREMENT	
								\$ / TOTAL COL.		\$ / TOTAL COL.	
			\$	\$	\$	\$	\$	\$	\$	\$	
			\$	\$	\$	\$	\$	%	\$	%	
1	236	Construction of Buildings	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0.0000%	
	237	Heavy and Civil Engineering Construction	7,226,951	\$0	\$0	\$0	\$0	\$7,226,951	15.2339%		
2	238	Specialty Contractors	\$7,202,742	\$3,112,944	\$0	\$0	\$0	\$10,315,686	21.7448%		
3	325	Chemical Mfg	\$0	\$0	\$0	\$0	\$0	\$0	0.0000%		
10	335	Elec Equip/Component Mfg	\$10,548,539	\$638,987	\$0	\$0	\$0	\$11,187,536	23.5826%		
3	423	Merchant Wholesaler, Durable Merchant Wholesaler, Non-Durable	\$961,412	\$101	\$0	\$0	\$0	\$961,513	2.0268%		
3	424	Motor Vehicle and Parts Dealers Building Material and Garden Equipment and Supplies Dealers	\$0	\$1,889	\$0	\$0	\$0	\$1,899	0.0000%		
4	441	Building Material and Garden	\$0	\$0	\$0	\$0	\$0	\$0	0.0000%		
5	444	Equipment and Supplies Dealers	\$0	\$0	\$0	\$0	\$0	\$0	0.0000%		
6	454	Non-store Retail	\$692,445	\$0	\$0	\$0	\$0	\$692,445	1.4556%		
6	532	Rental and Leasing Services	\$0	\$7,452	\$0	\$0	\$0	\$7,452	0.0157%		
7	541	Professional, Scientific, and Technical Services	\$1,162,256	\$135,532	\$0	\$44,022	\$1,341,810	2.8285%			
8	561	Administrative and Support Services	\$2,529,743	\$3,713,181	\$0	\$0	\$6,242,924	13.1597%			
9	562	Waste Management and Remediation Services	\$0	\$0	\$0	\$0	\$0	\$0	0.0000%		
		Other - 2nd tier Spend	5,393,087	4,068,471	\$0	\$0	\$9,461,558	19.9444%			
12		Total	\$35,717,176	\$11,678,577	\$0	\$44,022	\$47,439,775	100.00%	\$232,609,847	20.39%	
13		Footnotes:									
14		NAICS Codes listed are subject to change									
		Pepco does not use NAICS codes for Contracting									
		2. To the extent that disclosure of the contract amount dollars applies to only one vendor, the Utility may confidentially report data for columns (D) through (K).									
		ATTACHMENT A - 2	UTILITY NAME: Delmarva Power	2009	RESULTS BY PRODUCT	DESCRIPTIONS / NAICS CODES					

Public Service Commission of Maryland  
 Supplier Diversity Annual Report of  
 NAICS Codes  
 (MOU Sec. 6.2.2)

(A) LINE #	(B) NAICS #	(C) PRODUCT/SERVICE DESCRIPTIONS BY NAICS CODE <sup>1,2</sup>	(D) MINORITY BUSINESS ENTERPRISE	(E) WOMEN BUSINESS ENTERPRISE	(F) SERVICE DISABLED VETERAN BUSINESS ENTERPRISE	(G) NOT FOR PROFIT WORKSHOPS	(H) TOTAL DIVERSE SUPPLIER (\$) BY NAICS CODE	(I) PERCENTAGE (%) TO TOTAL DIVERSE SUPPLIER (\$) BY NAICS	(J) TOTAL UTILITY PROCUREMENT	(K) PERCENTAGE OF DIVERSE SUPPLIER (\$) TO TOTAL UTILITY PROCUREMENT COL. (H) / TOTAL COL. (H) %
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)
1	237	Heavy and Civil Engineering	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
2	238	Construction	\$0	\$0	\$655,107	\$0	\$655,107	3.6889%	\$0	\$0
2	238	Specialty Trade Contractors	\$3,310,435	\$1,405,249	\$925,073	\$0	\$0	\$0	\$0	31.7629%
3	335	Electrical Equipment, Appliances, Components Manufacturing	\$2,807,720	\$2,240,128	\$0	\$0	\$0	\$0	\$0	\$0
4	337	Furniture and Related Product Manufacturing	\$0.00	\$1,063	\$0	\$0	\$0	\$0	\$0	\$0
5	423	Mercantile Wholesaler, Durable Goods	\$97,473	\$84,110	\$0	\$0	\$0	\$181,583	28.4242%	\$0
6	441	Motor Vehicle and Parts Dealers	\$1,280	\$0	\$0	\$0	\$0	\$1,280	1.0225%	\$0
7	454	Nonstore Retailer	\$719,448	\$0	\$0	\$0	\$0	\$719,448	0.0072%	\$0
8	541	Professional, Scientific, and Technical Services	\$71,409	\$156,950	\$0	\$0	\$0	\$228,359	4.0512%	\$0
9	561	Administrative and Support Services	\$2,580,468	\$916,407	\$0	\$108,333	\$3,605,209	20.3008%	\$0	\$0
10	562	Waste Management and Remediation Services	\$0	\$258,249	\$0	\$0	\$258,249	1.4542%	\$0	\$0
11		Other - 2nd tier	\$411,589	\$1,008,467	\$0	\$0	\$1,420,056	7.9563%	\$0	\$0
		Totals	\$9,999,822	\$6,725,731	\$925,073	\$108,333	\$17,758,959	100.00%	\$137,148,635	12.94%

Public Service Commission of Maryland  
 Supplier Diversity Annual Report of  
 Goal Comparison  
 (MOU Sec. 6.2.2)

**ATTACHMENT A-3**

		FOR THE REPORTING YEAR:		UTILITY NAME:	Pepco
(A)	(B)	(C)	(D)	2009	
LINE #	DESCRIPTION	CURRENT YEAR RESULTS (%)	CURRENT YEAR GOALS (%)		
1	MINORITY BUSINESS ENTERPRISE		15.350%	6.000%	
2	WOMEN OWNED BUSINESS ENTERPRISE		5.020%	2.000%	
3	SERVICE DISABLED VETERAN BUSINESS ENTERPRISE		0.000%	0.001%	
4	NOT FOR PROFIT WORKSHOPS		0.020%	0.005%	
5	<b>TOTAL</b>	<b>20.39%</b>	<b>8.006%</b>		
<b>ATTACHMENT A-3</b>					
(A)	(B)	(C)	(D)		
		FOR THE REPORTING YEAR:		UTILITY NAME:	Delmarva Power
(A)	(B)	(C)	(D)	2009	
LINE #	DESCRIPTION	CURRENT YEAR RESULTS (%)	CURRENT YEAR GOALS (%)		
1	MINORITY BUSINESS ENTERPRISE		7.290%	5.000%	
2	WOMEN OWNED BUSINESS ENTERPRISE		4.900%	2.000%	
3	SERVICE DISABLED VETERAN BUSINESS ENTERPRISE		0.670%	0.010%	
4	NOT FOR PROFIT WORKSHOPS		0.080%	0.000%	
5	<b>TOTAL</b>	<b>12.940%</b>	<b>7.010%</b>		

Public Service Commission of Maryland  
 Supplier Diversity Annual Report of  
 Complaints  
 (MOU Sec. 6.2.5)

ATTACHMENT C  (A)	UTILITY NAME: FOR THE REPORTING YEAR:		(B)	(C)	(D)	(E)	(F)
	NAME OF COMPANY	FILING DATE OF COMPLAINT					
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							

**No complaints filed during 2009**

  

ATTACHMENT C  (A)	UTILITY NAME: FOR THE REPORTING YEAR:		(B)	(C)	(D)	(E)	(F)
	NAME OF COMPANY	FILING DATE OF COMPLAINT					
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							

**No complaints filed during 2009**

UTILITY NAME: DELMARYA POWER  
FOR THE REPORTING YEAR: 2009

(A)	(B)	(C)	(D)	(E)
LINE #	VENDOR NAME	AMOUNT (\$)	NAICS CODE	SELF-CERTIFIED: YES (Y) or NO (N)
<b>Diverse Suppliers - Tier 1</b>				
1	A-1 SANITATION SERVICE	238	Y	
2	ADMIRAL SECURITY SERVICES	561	Y	
3	AIR-TECH PRODUCTS INC	441	Y	
4	AREA UTILITIES INC	238	Y	
5	ARROW LEASING CORPORATION	238	Y	
6	BEST CAR WASH	238	Y	
7	BEVERLY RICHARDSON	811	Y	
8	BLUE HEN PROMOTIONS INC	561	Y	
9	BRANDYWINE CONSTRUCTION CO INC	541	Y	
10	BROWNFIELD ASSOCIATES INC	238	Y	
11	C.P. TEST SERVICES INC	562	Y	
12	CONTRACT ENVIRONMENTS INC	335	Y	
13	CRAIG'S MOBILE STEAM CLEANING	541	Y	
14	CSI INTERNATIONAL	238	Y	
15	D&D CONTRACTING	561	Y	
16	DECKER CONTRACTING INC	237	Y	
17	DELAWARE SCHOOL & OFFICE CO.	237	Y	
18	FIRST CHOICE SAFWARE LLC	337	Y	
19	GUARDIAN COMPANIES INC	423	Y	
20	GUARDIAN CONSTRUCTION INC	238	Y	
21	H C CONSTRUCTORS INC	238	Y	
22	HAMIL CONSULTING INC	237	Y	
23	HURLEY & ASSOCIATES	541	Y	
24	HUTCHINSON INTERNATIONAL	541	Y	
25	INFRARED PREDICTIVE SURVEYS INC	238	Y	
26	JOSEPH W SMALL ASSOC INC	541	Y	
27	KAP CONTRACTING CO INC	541	Y	
28	KLOGICAL DATA SOLUTIONS INC	424	Y	
29	LOWER SHORE ENTERPRISES INC	541	Y	
30	M D HENRY CO	561	Y	
31	MERIDIAN KNOWLEDGE SOLUTIONS INC	335	Y	
32	MID ATLANTIC ENVIRONMENTAL LAB INC	541	Y	
33	NORDIC FIBERGLASS INC	541	Y	
34	PENNSYLVANIA TRANSFORMER	335	Y	
35	PHOENIX PETROLEUM COMPANY	335	Y	
36	PINNACLE CONSULTING SVCS INC	454	Y	
37	PITTMAN MCLEAGANGROUP LC	541	Y	
38	POWER COMM CONSTRUCTION INC	541	Y	
39	POWER PARTNERS INC	238	Y	
40	REWARD COMMUNICATIONS, INC	335	Y	
41	SOUTHERN STATES LLC	541	Y	
42	STAMFORD SCREEN PRINTING	335	Y	
43	STRIP-E-A-LOT	541	Y	
44	THE RICKISON GROUP	238	Y	
45	TYNDALE COMPANY INC	561	Y	
46	VIRGINIA TRANSFORMER	423	Y	
47	WIRE SALES COMPANY	335	Y	
48	ZERO CHAOS	335	Y	
	Total	\$16,335,903		

ATTACHMENT D<sup>1</sup>

		UTILITY NAME: DELMARVA POWER		FOR THE REPORTING YEAR: 2009		
(A)	(B)	(C)	(D)	(E)	(F)	(G)
LINE #	VENDOR NAME	AMOUNT (\$)	NAICS CODE	SELL CERTIFIED: YES (Y) or NO (N)		
	Delmarva 2nd Tier					
	Minority-owned firms					
1	Glex, Inc.		N/A	Y		
2	Aeronet Logistics		N/A	Y		
3	Economical Air Service Company	\$411,588.70	N/A	Y		
	Delmarva 2nd Tier					
	Woman-owned firms					
1	A & H METALS INCORPORATED		N/A	Y		
2	AMERICAN PIPE		N/A	Y		
3	Atlas Flasher & Supply Co., Inc.		N/A	Y		
4	BROOKS MANUFACTURING, COMPANY		N/A	Y		
5	CAROLINA GLOVE COMPANY		N/A	Y		
6	Directive Productions		N/A	Y		
7	Duncan Bolt		N/A	Y		
8	Hylec Cutting Service		N/A	Y		
9	LEM PRODUCTS INCORPORATED		N/A	Y		
10	NORDIC FIBERGLASS		N/A	Y		
11	Polaris Electrical Connectors		N/A	Y		
12	RAINBOW TECHNOLOGY CORPORATION		N/A	Y		
13	T FRANK MCCALLS INC		N/A	Y		
14	TEK I.D. INCORPORATED		N/A	Y		
15	THE WILSON BOHANNAN COMPANY		N/A	Y		
16	WARREN HEM CORPORATION		N/A	Y		
17	Welding Outlets, Inc.		N/A	Y		
18	Xact! Resources	\$1,008,466.58	N/A	Y		
	Total 2nd tier			\$1,420,055.38		

ATTACHMENT D<sup>1</sup>

UTILITY NAME: Pepco  
 FOR THE REPORTING YEAR: 2009

(A)	(B)	(C)	(D)	(E)
LINE #	VENDOR NAME	AMOUNT (\$)	NAICS CODE	SELF-CERTIFIED: YES (Y) or NO (N)
1	Diverse Suppliers - Tier 1			
2	4015 SALES COMPANY LLC	238		Y
2	A.N.R.	561		Y
3	ACCOKEEK FENCE COMPANY INC	238		Y
4	ACCU-READ SERVICES	238		Y
5	ADMIRAL SECURITY SERVICES	561		Y
6	AIMTEK INC	423		Y
7	ALLSTAR UTILITY CO INC	237		Y
8	ANCHOR CONSTRUCTION CORP	237		Y
9	AVINEON INC	541		Y
10	BANKERS BMS INC	541		Y
11	CAPITOL PAVING OF DC INC	238		Y
12	COMMUNICATION & POWER SUPPLIES	424		Y
13	COMPUTER TEMP	561		Y
14	CONTRACT ENVIRONMENTS INC	541		Y
15	CSI INTERNATIONAL	561		Y
16	CUTTS CONSULTING LLC	541		Y
17	CYCON PUBLISHING INC	541		Y
18	D & D DESIGN SOLUTIONS LLC	541		Y
19	DIGGING & RIGGING	532		Y
20	DIGITIZED LOGOS INC	541		Y
21	DISCON INC	335		Y
22	DISTRICT SAFETY PRODUCTS INC	423		Y
23	EXQUISITE DESIGN STUDIOS	541		Y
24	FIRST CHOICE SOFTWARE LLC	423		Y
25	GLOVER SEPTIC SVCS INC	561		Y
26	GLOW TUBE INC	541		Y
27	HAMILL CONSULTING INC	541		Y

**ATTACHMENT D'**

(A)	(B)	(C)	(D)	(E)
LINE #	VENDOR NAME	AMOUNT (\$)	NAICS CODE	SELF-CERTIFIED: YES (Y) or NO (N)
28	HARKLESS CONSTRUCTION COMPANY		237	Y
29	IDEAL ELECTRIC SUPPLY CORP		335	Y
30	K W REESE INC		238	Y
31	L G MOORE		561	Y
32	LANGUAGE TESTING INTERNATIONAL		541	Y
33	LOGICAL DATA SOLUTIONS INC		541	Y
34	MAYA ADVERTISING & COMMUNICATIONS		541	Y
35	MID ATLANTIC ENVIRONMENTAL LAB INC		541	Y
36	MONUMENTAL SUPPLY COMPANY INC		423	Y
37	NEW HORIZONS SUPPORTED SVCS INC		541	Y
38	PENNSYLVANIA TRANSFORMER		335	Y
39	PHOENIX PETROLEUM COMPANY		454	Y
40	PINNACLE CONSULTING SVCS INC		541	Y
41	PITTMAN MCLEAGAN GROUP LC		541	Y
42	PLATINUM PERSONNEL		561	Y
43	POWER COMM CONSTRUCTION INC		238	Y
44	POWER PARTNERS INC		335	Y
45	R B HINKLE CONSTRUCTION INC		238	Y
46	RENARD COMMUNICATIONS, INC.		541	Y
47	ROCK INDUSTRIES		335	Y
48	ROCKINGHAM - ALLSTAR VENTURE		238	Y
49	RONALD K TURNER		561	Y
50	SCOPE SERVICES INC		561	Y
51	SDM ASSOCIATES, INC.		335	Y
52	SHAH & ASSOCIATES		541	Y
53	SOUTHERN FASTENERS AND SUPPLY INC		335	Y
54	STAMFORD SCREEN PRINTING		541	Y
55	STAR ENVELOPE LLC		561	Y

**ATTACHMENT D<sup>1</sup>**

**UTILITY NAME:** **Pepco**  
**FOR THE REPORTING YEAR:** **2009**

(A)	(B)	(C)	(D)	(E)
LINE #	VENDOR NAME	AMOUNT (\$)	NAICS CODE	SELF-CERTIFIED: YES (Y) or NO (N)
56	TELETAINMENT LLC		561	Y
57	TESTING TECHNOLOGIES INC		238	Y
58	THE CHOICE		561	Y
59	THE RICKINSON GROUP		561	Y
60	URBAN SERVICE SYSTEMS CORP		561	Y
61	VOYTEN ELECTRIC & ELECTRONICS		335	Y
62	WESTLAND ENTERPRISES INC		561	Y
63	WOMACK INDUSTRIES INC		561	Y
64	ZERO CHAOS		561	Y
Total		<b>\$37,978,217</b>		
<b>Pepco 2nd Tier</b>				
<b>Minority-owned firms</b>				
Aeronet Logistics				
Agile Sourcing Partners				
All Labor Solutions, LLC				
ALLSTAR UTILITY CO., INC.				
Allstar Utility Company				
Artis Watkins				
Charles E Miles				
Charles S Roberts				
Concrete Safety Systems LLC				
Economical Air Service Company				
Edward Council				
FORT MYER CONSTRUCTION				
G. E. Frisco Company, Inc.				
George McDaniel				

**ATTACHMENT D<sup>1</sup>**

**UTILITY NAME:** **Pepco**  
**FOR THE REPORTING YEAR:** **2009**

(A)	(B)	(C)	(D)	(E)
LINE #	VENDOR NAME	AMOUNT (\$)	NAICS CODE	SELF-CERTIFIED: YES (Y) or NO (N)
	Glex, Inc.	[REDACTED]	N/A	Y
	Globe Sanitation	[REDACTED]	N/A	Y
	GLOVER'S SEPTIC SERVICES, INC.	[REDACTED]	N/A	Y
	Ideal Electrical Supply Corporation	[REDACTED]	N/A	Y
	J&M Concrete Sawing	[REDACTED]	N/A	Y
	JACKSON TRUCKING	[REDACTED]	N/A	Y
	James Fletcher	[REDACTED]	N/A	Y
	JIFFY JOHN INC	[REDACTED]	N/A	Y
	JMF Concrete Sawing	[REDACTED]	N/A	Y
	JOHNSON TRUCKING, LLC.	[REDACTED]	N/A	Y
	NEWELL PORCELAIN	[REDACTED]	N/A	Y
	OA Jenkins Trucking	[REDACTED]	N/A	Y
	PENNSYLVANIA TRANSFORMER	[REDACTED]	N/A	Y
	POWER DELIVERY CONSULTANTS INC	[REDACTED]	N/A	Y
	REEF INDUSTRIES INCORPORATED	[REDACTED]	N/A	Y
	Richard E Onley, Sr	[REDACTED]	N/A	Y
	Saturn Electronic & Engineering Inc	[REDACTED]	N/A	Y
	Shaya Trucking	[REDACTED]	N/A	Y
	SOUTHERN FASTENERS & SUPPLY	[REDACTED]	N/A	Y
	Southern States LLC	[REDACTED]	N/A	Y
	TAMPERPROOF SCREW CO., INC.	[REDACTED]	N/A	Y
	Western Utilities Transformer Service	[REDACTED]	N/A	Y
		\$5,393,087		
	Pepco 2nd Tier			
	Woman-owned firms			
1	A & A Bolt & Screw Co	[REDACTED]		Y

**ATTACHMENT D<sup>1</sup>**

UTILITY NAME: FOR THE REPORTING YEAR:		Pepco 2009		
(A)	(B)	(C)	(D)	(E)
LINE #	VENDOR NAME	AMOUNT (\$)	NAICS CODE	SELF-CERTIFIED: YES (Y) or NO (N)
2	A & H METALS INCORPORATED	[REDACTED]	N/A	Y
3	Airbill	[REDACTED]	N/A	Y
4	Alliance Technology Group	[REDACTED]	N/A	Y
5	AMERICAN PIPE	[REDACTED]	N/A	Y
6	Arkansas Mill Supply	[REDACTED]	N/A	Y
7	ARMORCAST PRODUCTS COMPANY	[REDACTED]	N/A	Y
8	Arrow Trucking	[REDACTED]	N/A	Y
9	Atlas Flasher & Supply Co., Inc.	[REDACTED]	N/A	Y
10	Bonus Building Care	[REDACTED]	N/A	Y
11	BROOKS MANUFACTURING COMPANY	[REDACTED]	N/A	Y
12	CAROLINA GLOVE COMPANY	[REDACTED]	N/A	Y
13	Coastal Resources, Inc.	[REDACTED]	N/A	Y
14	Data Integration	[REDACTED]	N/A	Y
15	Directline Productions	[REDACTED]	N/A	Y
16	Duncan Bolt	[REDACTED]	N/A	Y
17	Express Employment Professionals	[REDACTED]	N/A	Y
18	GEOTEK INCORPORATED	[REDACTED]	N/A	Y
19	Hytex Cutting Service	[REDACTED]	N/A	Y
20	LEM PRODUCTS INCORPORATED	[REDACTED]	N/A	Y
21	M D Henry Company, Inc.	[REDACTED]	N/A	Y
22	NORDIC FIBERGLASS	[REDACTED]	N/A	Y
23	Polaris Electrical Connectors	[REDACTED]	N/A	Y
24	RAINBOW TECHNOLOGY CORPORATION	[REDACTED]	N/A	Y
25	Raytech Industries Inc.	[REDACTED]	N/A	Y
26	Rivers Edge	[REDACTED]	N/A	Y
27	SANCHEM INCORPORATED	[REDACTED]	N/A	Y

**ATTACHMENT D<sup>1</sup>**

		UTILITY NAME: FOR THE REPORTING YEAR:	Pepco 2009	(B)	(C)	(D)	(E)
(A)	LINE #	VENDOR NAME	AMOUNT (\$)	NAICS CODE	SELF-CERTIFIED: YES (Y) or NO (N)		
28	Scope Services, Inc. - Labor	[REDACTED]		N/A	Y		
29	Scope Services, Inc.-Labor	[REDACTED]		N/A	Y		
30	Snelling Personnel Services	[REDACTED]		N/A	Y		
31	T FRANK MCCALLS INC	[REDACTED]		N/A	Y		
32	Tee Pee Tools	[REDACTED]		N/A	Y		
33	TEK I.D. INCORPORATED	[REDACTED]		N/A	Y		
34	THE WILSON BOHANNAN COMPANY	[REDACTED]		N/A	Y		
35	U.G. PRODUCTS CO., INC.	[REDACTED]		N/A	Y		
36	VICTORY BOLT & SPECIALTY, INC.	[REDACTED]		N/A	Y		
37	WARREN HEIM CORPORATION	[REDACTED]		N/A	Y		
38	Welding Outlets, Inc.	[REDACTED]		N/A	Y		
39	Scope Services, Inc.-Labor	[REDACTED]		N/A	Y		
40	Coastal Resources, Inc.	[REDACTED]		N/A	Y		
41	Xact! Resources	[REDACTED]	\$4,068,471	N/A	Y		
Total 2nd Tier					\$9,461,557.96		

**Footnotes:**

- 1 To the extent that disclosure of the contract amount dollars applies to only one vendor, the Utility may confidentially report data for columns (B) through (E).

(A)	(B)	FOR THE REPORTING YEAR: 2009	(C)	(D)	(E)
LINE #	VENDOR NAME		AMOUNT (\$)	NAICS CODE	SELF-CERTIFIED: YES (Y) or NO (N)
1	ADMIRAL SECURITY SERVICES	\$844,274.20		561	Y
2	APPLIED PSYCHOLOGICAL TECHNIQUES INC	\$16,600.00		541	Y
3	ARDMORE ENTERPRISES INC.	\$2,101.17		541	Y
4	AVA ELECTRIC COMPANY INC	\$1,235.18		237	Y
5	BAINION INC	\$936,252.00		541	Y
6	BANKERS BWS INC	\$1,488.22		541	Y
7	BECKSTAR	\$9,443.30		541	Y
8	COMPUTER TEMP	\$200,698.59		561	Y
9	CONTRACT ENVIRONMENTS INC	\$87,910.11		541	Y
10	CORPORATE INTERIORS OF DELAWARE INC	\$10,593.37		561	Y
11	CSI INTERNATIONAL	\$10,109.17		561	Y
12	DECKER CONTRACTING INC	\$13,198.71		237	Y
13	DELAWARE SCHOOL & OFFICE CO	\$504.00		337	Y
14	EXQUISITE DESIGN STUDIOS	\$692.90		561	Y
15	FREEDOM ELECTRONICS INC	\$7,280.00		541	Y
16	GOLDEN OPPORTUNITY, INC.	\$4,15.00		541	Y
17	HAMIL CONSULTING INC	\$200,817.30		541	Y
18	INTEGRATED DATA SOLUTIONS INC	\$14,192.96		541	Y
19	J.S. CALDWELL & ASSOCIATES INC	\$26,000.00		541	Y
20	LANGUAGE TESTING INTERNATIONAL	\$1,022.00		541	Y
21	MARTHA WEEMS LTD	\$7,997.98		541	Y
22	MAYA ADVERTISING & COMMUNICATIONS	\$41,450.00		541	Y
23	MC CONSULTING	\$52,523.74		541	Y
24	MERIDIAN KNOWLEDGE SOLUTIONS INC	\$6,964.68		541	Y
25	MICRO-SERV CORP	\$1,321,421.00		541	Y
26	MITCHELL & TITUS LLP	\$45,000.00		541	Y
27	MONITORING SERVICES	\$150.00		541	Y
28	MYITGROUP LLP	\$133,036.79		541	Y
29	NOVA RECORDS MANAGEMENT LLC	\$63,852.80		541	Y
30	PINNACLE CONSULTING SVCS INC	\$64,102.20		541	Y
31	PITTMAN MCLEAGAN GROUP LC	\$197,154.08		541	Y
32	QUADS56	\$19,932.21		561	Y
33	RELEVANTE	\$23,718.75		561	Y
34	RENARD COMMUNICATIONS, INC	\$8,500.00		541	Y
35	ROBERT SLY ELECTRONICS	\$8,087.50		541	Y
36	RONALD K TURNER	\$12,412.28		561	Y
37	SOFTWARE HOUSE INTERNATIONAL	\$2,204,104.00		423	Y
38	STAMFORD SCREEN PRINTING	\$4,743.13		541	Y
39	STAR ENVELOPE LLC	\$363,753.58		561	Y
40	STUDLEY PROF	\$37,067.95		561	Y
41	TELADJUST INC	\$12,012.00		541	Y
42	THE HHR SOURCE	\$81,818.81		561	Y
43	THE RICKINSON GROUP	\$148,800.00		561	Y
44	THOMPSON CORB BAZILIO & ASSOC	\$2,612.75		541	Y
45	TYNDALE COMPANY INC	\$3,515.30		423	Y
46	UNICAGÜA COM	\$5,000.00		541	Y
47	ZERO CHAOS	\$3,663,479.72		561	Y
		<b>\$11,125,045.32</b>			

LINE #	VENDOR NAME	AMOUNT (\$)	NAICS CODE	SELF-CERTIFIED: YES (Y) or NO (N)
	Corp Services 2nd Tier			
	Minority-owned firms			
1	Agile Sourcing Partners			Y
2	Ideal Electrical Supply Corporation			Y
3	POWER DELIVERY CONSULTANTS INC			Y
4	Saturn Electronic & Engineering Inc			Y
5	Western Utilities Transformer Service			Y
		\$1,896,781.14		
	Corp Services 2nd Tier			
	Women-owned firms			
1	Arkansas Mill Supply			N/A
2	Arrow Trucking			N/A
3	Bonus Building Care			N/A
4	Data Integration			Y
5	Express Employment Professionals			Y
6	Raytech Industries Inc.			Y
7	Rivers Edge			Y
8	Snelling Personnel Services			N/A
9	Tee Pee Tools			N/A
		\$912,037.87		
	Total 1st Tier Diverse			
	Total 2nd Tier Diverse			
	Total Service Company Spend			
	Total 2nd tier diverse			
		\$11,125,045.32		
		\$2,808,819		
		\$13,933,864		19%
		71,116,712		
		\$2,808,819		
		73,925,531		

28

Footnotes:

- 1 To the extent that disclosure of the contract amount dollars applies to only one vendor, the utility may confidentially report data for columns (B) through (E).
- 29
- 30