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PUBLIC SERVICE COMMISSION

November 24, 2021

Complaint of the Office of People's
Counsel Against Washington Gas Light
Company and WGL Energy Services,
Inc.

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BEFORE THE
PUBLIC SERVICE COMMISSION
OF MARYLAND

CASE NO. 9673

NOTICE INITIATING A NEW DOCKET AND REQUEST FOR COMMENTS

On November 24, 2021, the Maryland Office of People's Counsel ("OPC") filed a complaint against Washington Gas Light Company ("Washington Gas") and WGL Energy Services, Inc. ("WGL Energy") pursuant to the Public Utilities Article §§ 2-204, 2-113, 3-102, 5-303, 7-604; and COMAR 20.40.02.01, 20.40.02.02, and 20.59.07.07.¹

The Commission hereby initiates a new docket (Case No. 9673) and requests comments from interested parties regarding the complaint by Friday, January 7, 2022.

By Direction of the Commission,

/s/ Andrew S. Johnston

Andrew S. Johnston
Executive Secretary

¹ Maillog No. 237960. OPC requests that the Commission issue an order: (1) directing Washington Gas and WGL Energy to immediately remove the deceptive marketing claim from all billing statements; (2) directing Washington Gas and WGL Energy to satisfy this complaint within 30 days by responding to this complaint and showing just cause as to why Washington Gas and WGL Energy, either jointly or individually, should not be subject to civil penalties for engaging in deceptive marketing practices and the utility code of conduct contained in COMAR 20.40.02; (3) levying civil penalties against Washington Gas of at least \$500,000 and against WGL Energy of at least \$500,000; and (4) to open an investigation into the billing practices of Washington Gas and WGL Energy to determine the scope of state law violations.