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PUBLIC SERVICE COMMISSION

January 31, 2019

In the Matter of the Merger of AltaGas Ltd *
and WGL Holdings, Inc. * Case No. 9449
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NOTICE OF OPPORTUNITY TO COMMENT

To: Service List for Case No. 9449, Maryland Gas Companies, Maryland Gas and Electric Companies, and Interested Persons

On January 3, 2019, pursuant to Merger Conditions 11 adopted by the Maryland Public Service Commission (“Commission”) in the Commission’s Order No. 88631 in this matter, Washington Gas Light Company (“WGL”) filed its “Maryland Customer Service Metrics Report” (“Report”) prepared by Dixon Hughes Goodman LLP (“DHG”). According to the Report, DHG conducted an evaluation of the metrics currently being reported by WGL to the Commission and “evaluated whether the existing Customer Service Metrics are reflective of industry standards.” Based on its evaluation, DHG made four key findings and four key recommendations.

The Commission hereby invites parties to the matter as well as other Maryland gas companies, or gas and electric companies to comment on the Report. Comments shall be filed by February 22, 2019. An original and 17 paper copies, and one electronic copy,¹ of any comments shall be submitted to Terry J. Romine, Executive Secretary, Maryland Public Service Commission, William Donald Schaefer Tower, 6 St. Paul Street, Baltimore, Maryland 21202, and reference “Case No. 9449.”

By Direction of the Commission,

/s/ Terry J. Romine

Terry J. Romine
Executive Secretary

¹ The Commission encourages submission of the electronic copy (public version only) through the Commission’s E-file system, which may be accessed through the Commission’s website, www.psc.state.md.us (online services).