

MARYLAND PUBLIC SERVICE COMMISSION
Transportation Division
WILLIAM DONALD SCHAEFER TOWER
6 ST. PAUL STREET, 18th Floor
BALTIMORE, MD 21202-6806
TELEPHONE: 410-767-8128 OR 1-800-492-0474
FAX: 410-333-6088
Website: www.psc.state.md.us

Dear Passenger Carrier / Taxicab Association:

Due to recent staffing changes, the Transportation Division is re-assigning some functions and schedules within the office. Staff responsibilities will be as listed below. You are encouraged to email your representative, at the email address listed next to their name, with your questions or inquiries or to schedule an appointment. **Please note the current Office Hours for walk-in services at the Transportation Division is 9:00 a.m. to 4:00 p.m. Monday through Thursday. The usual lunch period for Administrative Staff is Noon to 1:00 p.m. limiting the availability of Staff during that time.** The office will continue to be closed on Fridays to the public and regulated entities. Walk-in services schedules are listed on the next page.

General Information	410-767-8128	www.psc.state.md.us
Director	Christopher Koermer	christophert.koermer@maryland.gov
Assistant Director, Safety/Enforcement	Mark C. Gorman	mark.gorman1@maryland.gov
Assistant Director, Administration	Regina Gee	regina.gee@maryland.gov
Administrative Officer	Marcia McCray	marcia.mccray@maryland.gov
Office Secretary	Kimberly Schock	kimberly.schock@maryland.gov

Administrative Staffing Assignments:

New carrier applicants, A – J	Arisleyda Estevez	arisleyda.estevez1@maryland.gov
New carrier applicants, K – Z	Munzio Tazwell	munzio.tazwell@maryland.gov
Taxicab permits, A – G	Tariq Nazir	tariq.nazir@maryland.gov
Taxicab permits, H – Z	Karen Stone	karen.stone@maryland.gov
Inspection scheduling	Marcia McCray	marcia.mccray@maryland.gov
New For-Hire Drivers, A – J	Patricia Forbes	patricia.forbes@maryland.gov
New For-Hire Drivers, K – Z	TaNeika Stencil	taneika.stencil@maryland.gov
Renewal Drivers, CJIS, MVA CSEA & INS Monitoring	Airrion Scott	airrion.scott@maryland.gov
TNO Driver Inquiries	Karen Bratcher & Barbara Finley	tno.inquiry@maryland.gov

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MEMORANDUM

To : All Taxicab Associations and Passenger Carriers
From: Christopher Koermer, Director of Transportation
Subject: Office Schedule and Hours for Transportation Division

The Transportation Division's **Office Hours for walk-in services are 9:00 a.m. to 4:00 p.m. Monday through Thursday with a lunch period between 12 Noon and 1:00 p.m. for most Administrative Staff limiting availability during that time.** The office will continue to be closed on Fridays to the public and regulated entities. Please note the driver interview schedule indicated below includes all approved taxicab and passenger-for-hire drivers. Also listed below is the schedule for walk-in submissions for passenger carrier vehicle additions and deletions. Please check the Commission's Website frequently for updates and changes to office schedules and forms.

NO WALK-IN SERVICES AVAILABLE ON FRIDAYS – OFFICE CLOSED TO PUBLIC.

Driver Pictures & Data Collection: Tuesdays, between 9:00 AM and 11:00 AM.
(After the driver has received an approval letter) Wednesdays, between 1:00 PM and 3:00 PM
Thursdays, between 1:00 PM and 3:00 PM.

New passenger carrier applications: By appointment only. To schedule an appointment or check status of an application, email the appropriate staff member. A reply will be sent by email.

Vehicle additions or deletions: Wednesdays and Thursdays between 9:00 AM and 11:30 AM or by mail.

Status of driver applications: Carrier / Taxicab Association should email request to the appropriate staff member. A reply will be sent by email.

Taxicab permit transfers: Associations must contact the appropriate staff member by email for an appointment.

Other business: Please encourage permit holders and drivers to schedule an appointment with the appropriate representative or to contact them by email with their inquiries.