Regarding Senate Bill 31/House Bill 397 from the 2021 legislative session (Limited-Income Retail Supply Offerings), RM78, and COMARs 20.51, 20.53, 20.54, and 20.59.

Contact [supplier.liaison@maryland.gov](mailto:supplier.liaison@maryland.gov) with questions.

**Please email responses, including the completed data template in excel, to** [**supplier.liaison@maryland.gov**](mailto:supplier.liaison@maryland.gov) **by close of business July 15, 2025.**

* 1. Between July 1, 2024, and June 30, 2025:

1. How many supplier enrollment requests did the Company receive that were rejected because the supplier was not approved to serve energy assistance households (“EAH”) - defined as a service address or household associated with a utility account that the Office of Home Energy Programs has qualified for an energy assistance program during the current or previous fiscal year? Please identify the number of rejected enrollments separately by commodity. Please define commodity as one of the following three:
   1. Electric – defined as applying to enroll a customer for electric service only.
   2. Natural Gas – defined as applying to enroll a customer for natural gas service only.
   3. Electric and Natural Gas – defined as applying to enroll a customer for both electric and natural gas service.
2. How many supplier enrollment requests for service to an EAH did the Company receive that were approved?

Please provide responses to DR 1-1 in an unlocked excel file in the following form:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Supplier Company Name** | **Commodity** | **EAH Service Approvals** | **EAH Service Rejections** | **Utility** | **Start** | **End** |
| Name | Electric | XX | XX | XX | 7/1/24 | 6/30/25 |
| Name | Natural Gas | XX | XX | XX | 7/1/24 | 6/30/25 |
| Name | Electric and Natural Gas | XX | XX | XX | 7/1/24 | 6/30/25 |

A data template has been provided in a separate excel document titled “Utility DR EAH Retail Choice Reporting Template” consisting of two tabs with a data template for each question.

* 1. The following question refers to customer counts for retail supply companies.

1. Please provide a list stating the number of energy assistance households (“EAH”) - defined as a service address or household associated with a utility account that the Office of Home Energy Programs has qualified for an energy assistance program during the current or previous fiscal year - that each retail energy supplier served as of July 1, 2025, including companies who were serving 0 EAHs as of July 1, 2025. Please provide this list in the below format in an unlocked excel file. Please define commodity as one of the following three:
   1. Electric – defined as applying to enroll a customer for electric service only.
   2. Natural Gas – defined as applying to enroll a customer for natural gas service only.
   3. Electric and Natural Gas – defined as applying to enroll a customer for both electric and natural gas service.
2. Please provide the total residential customer count (combined EAH and non-EAH) that each retail energy supplier serves as of July 1, 2025.

Please provide responses to DR 1-2 in an unlocked excel file in the following form:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Supplier Company Name** | **Commodity** | **EAHs under service as of July 1, 2025** | **Total Residential Customer Count** | **Utility** |
| Name | Electric | XX | XX | XX |
| Name | Natural Gas | XX | XX | XX |
| Name | Electric and Natural Gas | XX | XX | XX |

A data template has been provided in a separate excel document titled “Utility DR EAH Retail Choice Reporting Template” consisting of two tabs with a data template for each question.

* 1. Between July 1, 2024 – June 30, 2025, please describe any challenges the Company had ensuring prospective customer signups were compliant with the LMI retail choice price cap law. For example, IT challenges, known instances of retail supply companies signing up many customers without ensuring they were not signing up EAH customers that they were ineligible to serve, or other.

1. If applicable, please describe the current status of the challenge. For example, was the challenge resolved in some way or is it ongoing?