W. KEVIN HUGHES CHAIRMAN

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September 13, 2016

NOTICE OF 2016 ELECTRIC AND GAS SUPPLIER CONFERENCE

All Maryland Jurisdictional Electric, Gas, and Gas and Electric Utilities; Licensed To: Electric Gas Suppliers and Brokers; Office of Peoples Counsel; and Interested Persons

The Public Service Commission of Maryland ("Commission") has scheduled its 2016 Electric and Gas Supplier Conference for September 29, 2016. The conference is designed to discuss the current Maryland regulatory and operational environment for licensed and prospective electric and gas suppliers. The event will also allow for networking opportunities with Commission staff, Maryland State agencies and other interested persons. A copy of the Agenda for this conference is attached to this Notice.

The event will consist of presentations by the Commission's Technical Staff and panel presentations from representatives of the residential markets and Maryland regulated utilities. The all-day event is free. The conference will be held at Baltimore Gas and Electric Company, G&E Building, 1st Floor Conference Room, 110 W. Fayette Street, Baltimore, Maryland 21202. Registration begins at 8:30 a.m. Persons interested in attending can RSVP and register online at https://2016_md_electric_and_gas_supplier_conference.eventbrite.com. Questions regarding the conference may be directed to Odogwu Linton, Esq., Commission Director - Office of External Relations at odogwuobi.linton@maryland.gov.

By Direction of the Commission,

/s/ David J. Collins

David J. Collins **Executive Secretary**

Attachment

MDRS: 1-800-735-2258 (TTY/Voice) Website: www.psc.state.md.us



Maryland Public Service Commission

Electric and Gas Supplier Conference September 29, 2016, 9AM – 4PM Baltimore Gas and Electric, G&E Building 1st Floor Conference Room, 110 W. Fayette St. Baltimore, Maryland 21202

Program Agenda

I.	8:30 – 9:00AM	Registration
II.	9:00 – 9:10	Welcome and Greetings The Honorable Sally Y. Jameson, Vice-Chair of the Economic Matters Committee and Chair of the Public Utilities Subcommittee, Maryland House of Delegates
III.	9:10 – 9:15	Welcome and Greetings - BGE Alex. Núñez, Senior Vice President, Regulatory and External Affairs, BGE
IV.	9:15 – 9:25	State of the Market The Honorable Jeannette M. Mills, Commissioner, MD PSC
V.	9:25 – 9:35	Getting Started: Licensing Kevin Mosier, Asst. Dir., Energy Analysis and Planning, MD PSC
VI.	9:35 – 10:30	Consumer Protections and Online Resources Odogwu Obi Linton, Esq., Dir., Office of External Relations, MD PSC
VII.	10:30 – 10:45	BREAK
VIII.	10:45 – 11:00	Maryland PSC Consumer Complaint Process Linda Hurd, Esq., Asst. Dir., Office of External Relations, MD PSC
IX.	11:00 – 12:00	Competitive Supplier Utility Resources Baltimore Gas and Electric - Laurie Duhan, Manager, Energy Services First Energy - Angela G. Harris, Supervisor, Supplier Services PHI - Natalia Mathura, Manager, Retail Supplier Relations SMECO - Mark A. MacDougall, Senior V.P., External Affairs and General Counsel WGL - Anthony Murdock, Manager, Customer Billing and Revenue Management



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Program Agenda

X. 12:00PM - 1:15PM

Lunch on your own in Baltimore

XI. 1:15 – 2:15 <u>Mass Market Issues – Concerns and Solutions from the Advocate</u> Perspective

Moderator – Annette Garofalo, Esq., Assistant Staff Counsel, MD PSC
Maryland Fuel Fund - Jon Rosa, Executive Director
Office of Home Energy Programs - Matt Lyons, Director
Maryland Attorney General - Karen Straughn, Assistant Attorney
General, Director, Mediation Unit, Consumer Protection Division
Office of People's Counsel - Paula Carmody, Maryland People's
Counsel

XII. 2:15 – 2:30

BREAK

XIII. 2:30 – 3:30 The Next Phase for Residential Markets

Moderator - Phil VanderHeyden, Director, Electricity Division, MD PSC Craig G. Goodman, Esq., President, National Energy Marketers Assoc. Ron Cardwell, VP Mass Markets, Constellation Energy Bernice K. McIntyre, Program Director, Regulatory Strategy, WGL Todd A. Snitchler, Esq., Principal, Vorys Advisors, LLC.

XIV. 3:30 PM Closing Remarks

Odogwu Obi Linton, Esq., Dir., Office of External Relations Director, MD PSC